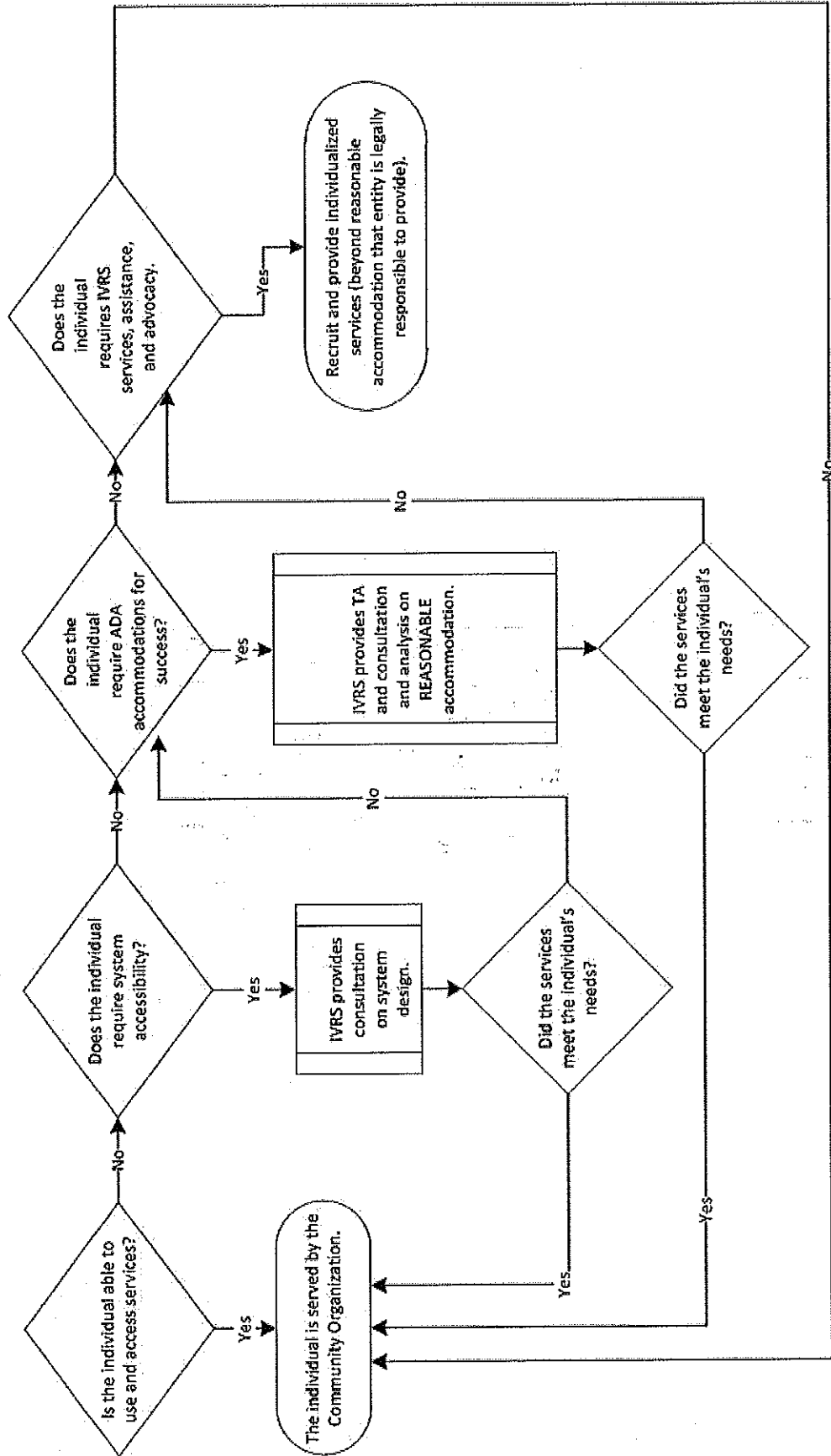


IVRS Integration Plan



Integrated Service Flow through the Region 14 One-Stop Office

