

Regional One-Stop System Partner Contact Information

WIOA Local Core Partners	Local Area?	Entity	Name	Telephone Number	Email Address
Title I.B Adult and Dislocated Worker	5	Iowa Central Community College	Lindsay Henderson	515-574-1973	Henderson_l@iowacentral.edu
Title I.B Youth and Young Adult	5	Children and Families of Iowa	Teresa Larson-White	515-573-2193	Teresal@cfiowa.org
Title II Adult Education and Literacy	5	Iowa Central Community College	Ann Waynar	515-574-1959	Waynar@iowacentral.edu
Title III Wagner-Peyser	5	Iowa Workforce Development	Sara Messerly	515576-3131	Sara.messerly@iwd.iowa.gov
Title IV Vocational Rehabilitation	5	Iowa Department of Vocational Rehabilitation	Lori Kolbeck	515-573-8175	Lori.kolbeck@iowa.gov
Title IV Vocational Rehabilitation	5	Iowa Department for the Blind	Jessica Badding	515-661-8528	Jessica.badding@blind.state.ia.us

Mandatory Partners	Local Area?	Entity	Name	Telephone Number	Email Address
Career/ Technical Education	5	Iowa Central Community College	Neale Adams	515-574-1284	Adams_n@iowacentral.edu
SCSEP (Older Worker)	5	AARP Foundation Experience Works	Cynthia Cannavo David Hicks	515.287.1555 765-730-3735	ccannavo@aarp.org david.hicks@experienceworks.org
Job Corps	5	Denison Job Corps	Jim Whitmire	712.265.2300	Whitmire.jim@jobcorps.org
Native American		Ottumwa Job Corps N/A	Mark Douglas	641.682.2000	Douglas.mark@jobcorps.org
Migrant/Seasonal Farm Worker	5	Proteus	Matt Winkel	515-573-8225	Mattw.@proteusinc.net
Veterans	5	Iowa Workforce Development	Linda Rouse	641.680.3591	Linda.rouse@iwd.iowa.gov

Regional One-Stop System Partner Contact Information

YouthBuild		NA				
Trade Act	5	Iowa Workforce Development	Matt Gifford	515-242-0408	Matt.gifford@iwd.iowa.gov	
Community Action (E/T)	5	FaDSS/ Community Action Upper Des Moines Opportunity	Jamey Whitney	712-859-3885	jwhitney@udmo.com	
Housing Authority (E/T)	5	Fort Dodge Housing Authority	Celia Taylor	515-573-7751	Celia@fd-housing.org	
Unemployment	5	Iowa Workforce Development	Ryan West	515.725.1086	Ryan.west@iwd.iowa.gov	
TANF(PROMISE JOBS)	5	Iowa Workforce Development <i>Local PJ Supervisor</i>	Heidi Wicks Linda Gray	515.281.2810 712-262-1971	Heidi.wicks@iwd.iowa.gov Linda.gray@iwd.iowa.gov	

Additional Partner(s)						
Ticket to Work	5	Goodwill of the Great Plains	Nate VanderPlaats	712-224-1315	VanderPlaatsn@goodwillgreatplains.org	
GAP and PACE	5	Iowa Central Community College	Lindsay Henderson	515-574-1973	Henderson_l@iowacentral.edu	

System Access Flow Chart

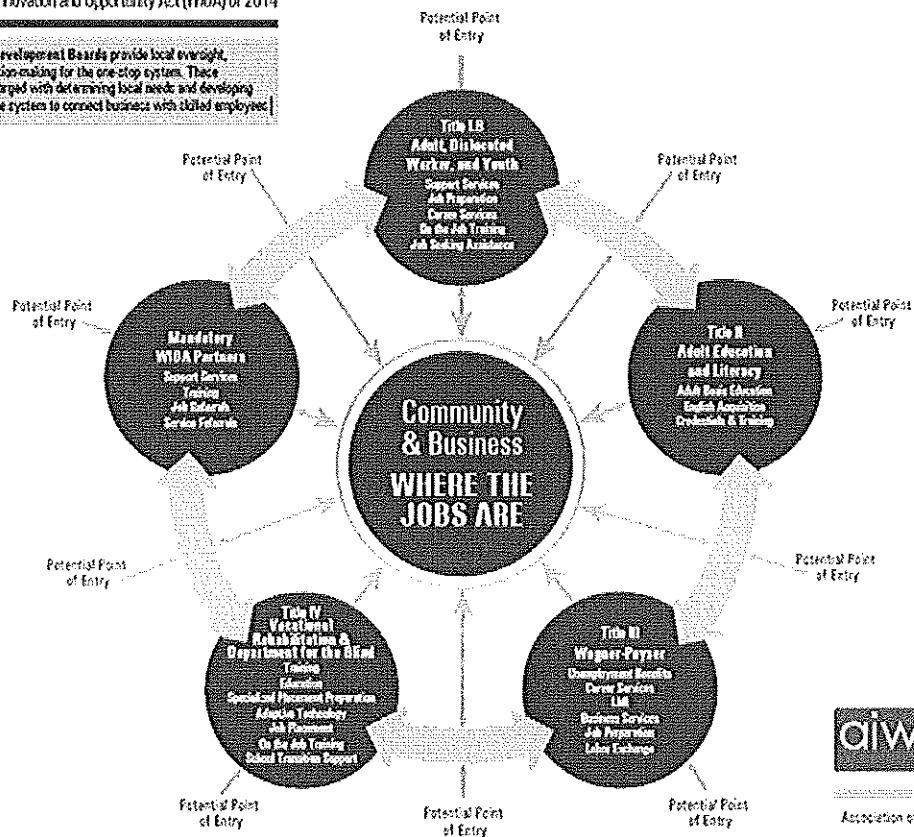
The One-Stop System in Region 5 consists of multiple points of access. Customers can gain access to all services for which they are eligible through any partner point of entry. From there, partners will follow the designated referral and tracking system to ensure a seamless service process. Partners provide ongoing referrals and management of co-enrollments across the system through documentation and correspondence in various forms including electronic means.

The diagram below shows a visual of what the system access might entail, and how the partners will provide a seamless service.

THE ONE-STOP SYSTEM

Under the Workforce Innovation and Opportunity Act (WIOA) of 2014

Regional Workforce Development Boards provide local oversight, accountability, and decision-making for the one-stop system. These appointed boards are charged with determining local needs and developing pathways throughout the system to connect business with skilled employees.





REGION 5 ONE STOP CENTER PARTNER REFERRAL FORM

DATE: _____

PARTICIPANT NAME: _____

DOB: _____

ADDRESS: _____

PHONE: _____

EMAIL: _____

CONSENT FOR RELEASE OF ABOVE INFORMATION:

I authorize the above institutions to share my information for the purpose of collaboration and coordination of career and employment services with the above partners.

SIGNED: _____

DATE: _____

Participant

REFERRED FROM: _____

AGENCY: _____

Name

REFERRED TO:

Title I Youth; CFI/YEP Teresa Larson-White 515-573-2193 teresal@cfiowa.org	Title I Adult/DW; ICC Lindsay Henderson 515-574-1973 Henderson_l@iowacentral.edu	Title II AEL; ICC Theresa Phillips 515-574-1955 Phillips_t@iowacentral.edu	Title III WP; IWD Paul Eriksen 515-576-3131 Paul.eriksen@iwd.iowa.gov	Title IV IDB; IVRS Mary Ohrtman 515-573-8175 Mary.ohrtman@iowa.gov
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REASON FOR REFERRAL: _____

RESULT OF REFERRAL:

One-Stop System Center Customer Flow Process and Flow Chart

Region 5 Integrated One-Stop System Center customer flow will be as listed below:

- Greet/Identify Purpose of Visit
- Determine Registration Status and/or
- Conduct Service Triage
- Recommend Services
- Registration
- Self-attestation
- Co-enrollment evaluation
- Introduce to Career Services Process and/or
- Provide Appropriate Partner Referrals and/or
- Determine eligibility for additional individualized career services and/or training services

Co-located partners in the One-Stop Center include:

- Workforce Innovation and Opportunity Act Title I.B
- Wagner-Peyser
- Unemployment Insurance
- PROMISE JOBS
- Veterans' Services
- Experience Works Inc.
- Goodwill/Ticket-to-Work
- Iowa Vocational Rehabilitation Services is co-located in the building. Both IVRS staff and customers have access to the center facilities and services.

NOTE: When services beyond those available inside the One-Stop are needed, referrals to other agencies and partners will be offered to ensure adequate services are available to the member so they can reach their employment goal. This may happen at any point in the above flowchart as needs are identified. One-Stop center staff will use the designated partner referral and tracking process when appropriate, or use other materials provided by Partners to refer to Partner services in the region.

Through the fully integrated process which includes co-enrollment, duplication of services will be avoided as partners work together to provide service management for customers. Every effort will be made to blend and braid services and funding on behalf of the customer.

Integrated Customer Flow – Based on an initial basic assessment, customers will progress through services in a unified, standard flow organized by “function” rather than “program.” Customers start with registration Membership services (stream-lined program enrollment and initial triage); advance to basic career services (to build occupational and job seeking skills), and

then either referral to recruitment and placement services (with connections to hiring employers) or referral to more individualized career services and, if warranted, training services.

All Integrated Center customers will move through a standardized process that co-enrolls them into multiple programs based on eligibility. This unified customer pool will be shared and served by multiple partners within IowaWORKS. When eligibility permits, every customer must be co-enrolled into all qualifying programs for basic career services.

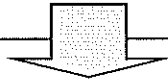
Within this flow, services will continue to be customized to meet individual customer needs.

Skill Development comprises a hub of employment and training service delivery. Process steps and procedures are designed to meet one of the core missions of the IowaWORKS system: that all individuals have the opportunity to “know their skills, grow their skills and get the best job possible with their skills.” To that end, an assessment of skills is a universal service delivered. The outcome of service delivery in the career services area is a relevant pool of talent – with skills in demand and job-search know-how. When customers have completed career services, have the tools and knowledge for an effective job search, and meet specific criteria, they are referred to employers to be matched to available job openings.

If additional services are identified as needed, the Skills Development staff will make the appropriate referrals or gather all eligibility verifications necessary to participate in more individualized career services and/or training services through WIOA Title I.B. Skills Development staff will document their decision regarding the need to enroll in Individualized Career Services in the Common Intake system. Additional more comprehensive assessment, skills-upgrading, development of an Employment Plan and Case Management are some of the options available for improving the job skills of an eligible member. If the member completes their Employment Plan, and has the tools and knowledge for an effective job search, they are referred to employment opportunities and are introduced to the Business Services Team for assessment and recommendation to area employers.

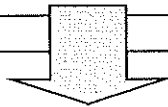
A decision for training services may be determined by the Integrated Center staff. Skills Development staff will document their decision for training in the Common Intake system. Using the development of an Employment Plan and case management, training may be offered to increase the skill level for employability. This may also be a part of a career pathways plan. Training must be obtained from a training program that is listed on the WIOA Eligible Training Provider list. When the member completes their Employment Plan, they are referred to employment opportunities for which they are now qualified for, and are introduced to the Business Services Team for assessment and recommendation to area employers.

The following diagram shows a visual of what the Integrated Service flow looks like in the One-Stop Center:



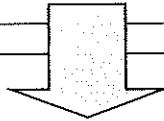
Membership/Welcoming

- All customers are greeted and the purpose of the visit is identified through triage questions
- All customers are co-enrolled in all programs for which they are eligible
- The Member enters their own data into common-intake database with staff assistance
- The Member is assessed and put into a cohort to get them started on designed services
- Referrals to other partner services made as needed at any time in the service flow



Skill Development

- Member is introduced to Skills Development staff
- Skills Development staff start Member in services based on the cohort assignment
- Skills Development staff assess Member to design an employment plan that is a set of services/activities that are needed to get the Member into employment
- Services and Activities are delivered to ensure Member is work-ready
- Referrals to other partner services made as needed
- Skills Development Staff makes job referrals
- Member may be recommended to R&P team when skills are appropriate fit



Recruitment and Placement

- R&P team is an extension of businesses, within the One-Stop, by understanding their workforce needs
- R&P Team works to fill job vacancies by knowing needs of business, which is communicated to Skills Development Team so appropriate preparation of job seeker can be completed
- R&P Team develops relationships with new businesses
- Business Services Team includes multiple partners

WIOA Title I.B. Adult and Dislocated Worker				
Iowa Central Community College (ICCC)				
Primary Office Location:	3 Triton Circle Fort Dodge, Iowa	Phone:	641-422-1524 Ext. 44536	Fax: 641-422-1505
Location: Where services are provided in all Region 5 counties. Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Primary location is in the IowaWORKS One-Stop Center in Fort Dodge, on the ICCC main campus. Primary office location and staff are available Monday, Tuesday, Thursday, and Friday 8:30am – 4:30pm and Wednesday 9am – 4:30pm. Staff is available in person, by appointment, over the phone, and also as requested in outlying communities. Staff serves the six counties in Region 5 on an as needed basis.</p> <p>Title I.B staff also provide itinerant service to the Webster City IowaWORKS satellite office, located at 403 Elm Street, Webster City, Iowa, 50595. The office is open to the public from 8:30am to 4pm, Monday and Thursday each week. Phone number is 515-832-5261.</p>			
Description of program in relation to the One Stop system:	<p>As a core partner of IowaWORKS and the Region 5 Workforce Delivery System, ICCC provides WIOA Title I.B. Basic and Career services to adults, and dislocated workers who require workforce investment employment and training services. These services include but are not limited to: job search and job readiness activities, interest and skills attachments, workshops, career counseling and Career Pathway opportunities, skills upgrades, short term training, case management and co-enrollment with partner agencies, On-The Job training and Apprenticeship opportunities. WIOA Title I.B also provides Rapid Response services to employers and dislocated workers at businesses that are experiencing mass layoffs and business closings.</p>			

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Title I Adult services are provided to low income individuals who are over the age of 18. Title I Dislocated Worker services are provided to individuals who lost their job to no fault of their own and/or are long-term unemployment.
Outreach, Intake, Orientation and Referral:	X		Outreach, intake, program orientations, and community partner referrals are conducted on an on-going basis through Region 5.
Initial Assessment:	X		Conducted at the IowaWORKS office and prior to enrollment into individualized case managed services.
Labor Exchange Services:	X		Provided to all job seeking individuals within Region 5 at the One-Stop center and in outlying communities.
Employment Statistics-Labor Market Information:	X		Available to all individuals within Region 5 in person, over the phone, via email, or fax.
Eligible Provider Performance and Program Cost Information:	X		Available upon request.
Local Performance Information:	X		Available upon request.
Supportive Services Information:	X		General information regarding partner services is provided following initial assessments. Title I support services may include transportation and mileage reimbursement, childcare, among others if eligible in order to complete an individualized training plan.
Unemployment Compensation:	X		As an integrated partner of the One-Stop Center, basic UI information and/or assistance in filing is provided in person at IowaWORKS or upon request in the community by appointment.
Financial Aid Information:	X		Available upon request.
Follow-Up Services:	X		Provided according to Field Memo 15-09 issued by IWD.

Comprehensive and Specialized Assessments:	X	Provided to any job seeker within Region 5 upon request or as determined by Career Navigator.
Individual Employment Plan Development:	X	Individual Employment Plans are developed at time of enrollment into case managed services and updated frequently.
Career Planning, Counseling:	X	In depth career planning is provided to any job seeker to assist in identifying a career pathway.
Workforce Preparation Activities:	X	Job readiness workshops are offered frequently at IowaWORKS during normal business hours as scheduled. Also available in outlying communities upon request.
Short-term Prevocational Services:	X	Offered periodically at IowaWORKS or ICCC during normal business hours as scheduled. Also available in outlying communities upon request.
Internships and Work Experience:	X	Work based learning opportunities such as Skilled Iowa Internships, case managed internships, OJT and Apprenticeships are offered in partnership with IWD. Eligibility determination may be required.
Financial Literacy:	X	Provided to any job seeker within Region 5 through workshops, one-one counseling, and via referral to community partners.
English Language Acquisition:	X	As part of an integrated IowaWORKS office English Language Acquisition services via Rosetta Stone are offered to any job seeker within Region during normal business hours.
Out of Area Job Search:	X	Provided upon request.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
On-the-Job Training (OJT):	X		Provided to eligible individuals as deemed necessary and appropriate.
Workplace and Cooperative Education:	X		Provided to eligible individuals as deemed necessary and appropriate.
Training Programs Operated by the Private Sector:	X		Provided to eligible individuals as deemed necessary and appropriate.
Skills Upgrading and Retraining:	X		Provided to eligible individuals as deemed necessary and appropriate.
Entrepreneurial Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
Job-Readiness Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
Adult Education and Literacy (AEL) Programs:	X		Provided to eligible individuals as deemed necessary and appropriate.
Customized Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
Incumbent Worker Training:	X		Provided upon request.
Transitional Jobs:	X		Provided to eligible individuals as deemed necessary and appropriate.

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		WIOA funded staff will be a partner on the Business Services Team.
Job Posting:	X		
Applicant Pre-screening:		X	
Recruitment Assistance:	X		
Training Assistance:	X		
Labor Market Information:	X		
Employer Information and Referral:	X		
Rapid Response and Layoff Aversion:	X		Title I.B. are part of the Rapid Response team.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Supportive services are available to eligible case managed individuals based on individual needs and must be outlined in the IEP.

WIOA Title 1 Youth

Children & Families of Iowa: Youth Employment Program (YEP)

Primary Office Location:	111 Ave. O West, Fort Dodge, IA 50501	Phone:	515-573-2193	Fax:	515-573-2798
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Office location: 111 Ave. O West, Fort Dodge, IA. Office hours are 8:00 a.m. to 5:00 p.m. however Youth Employment Program staff are available after hours for appointments. There are 4 full-time staff (3 career advisors and 1 program manager).</p> <p>Services in the surrounding counties of Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright counties are provided by staff who travel to those areas and provide services by appointment in various locations including homes, libraries, and schools. Information and referrals can be made by calling the Fort Dodge office at 515-573-2193 ext. 204. Once enrolled in the program, youth and young adults may reach their career advisors through phone, text and social media accounts exclusively for participants being served.</p>				
Description of program in relation to the One Stop system:	<p>The Youth Employment Program (YEP) through Children & Families of Iowa is the current provider of the Youth & Young Adult WIOA program which is one of the Title I programs offered in the One Stop System. YEP will partner with WIOA Core Partners and required regional partners to provide a seamless delivery of services to youth and young adults ages 14 to 24.</p> <p>The following programs are made available to youth within Region 5:</p> <ol style="list-style-type: none"> 1. Tutoring, study skills training, dropout prevention strategies (RBS) (SEC) 2. Alternative secondary school services or dropout recovery services (SEC) 3. Experiential Learning- Paid and unpaid work experiences that have as a component, academic and occupational education, which may include: <ul style="list-style-type: none"> • Summer employment opportunities and other employment opportunities available throughout school year (WEP) • Pre- apprenticeship programs (PRE) • Internships and job shadowing (INT), (SHW) • On-the-Job Training (OJT) 4. Institutional/Occupational skill training shall include priority consideration for training programs that lead to recognized postsecondary credentials that are aligned with in demand industry sectors or occupations (OJT) (IST) (CUS) (APP) (ENT) 5. Education offered concurrently with and in the same context as workforce preparation activities and training for a specific occupation or occupational cluster (PRE) (APP) (IST) 6. Leadership development opportunities (LDS) 7. Supportive services 8. Adult mentoring for a duration of at least 12 months (MEN) 9. Follow Up Services (PPS) 10. Comprehensive guidance and counseling (G&C) 11. Financial Literacy education (FIN) 12. Entrepreneurial skills training (ENT) 13. Services that provide labor market and employment information about in-demand industry sectors or occupations available within the local area (JSP) 				

	<p>14. Activities that help youth prepare for and transition to postsecondary education and training (WEP), (MEN) (SEC)</p> <p>The following is a list of additional activities and services that are available in Region 5 to support the required youth services available:</p> <ul style="list-style-type: none"> • Entrepreneurial Training (ENT); • Job Search and Placement Activities (JSP); • Pre-Employment Training (PET); and • Skill Upgrading (SUG) <p>Support Services are those services that are necessary to enable a youth to participate in activities authorized under WIOA. The following types of support services are available in Region 5 for youth.</p> <ul style="list-style-type: none"> • Clothing (occupationally required or required for interview) • Dependent Care • Miscellaneous services • Residential/Meals support • Stipends (STI) youth only • Transportation • Incentive & Bonus
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CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	x		<p>After a referral is made to the program, a career advisor is assigned to meet with the potential participant to determine eligibility and appropriateness for the program.</p> <p>Youth are eligible to participate in the WIOA Youth Programs if they are:</p> <p>(1) between ages 14 and 24;</p> <p>(2) are a United States citizen or have the right to work; and</p> <p>(3) are registered for selective service (applicable males); and</p> <p>Eligibility requirements for out of school youth:</p> <ul style="list-style-type: none"> • Not attending any school (as defined under State law) • Age 16 to 24 • Meet one or more additional conditions: <ol style="list-style-type: none"> 1. School dropout 2. Within the age of compulsory school attendance, but has not attended school for at least the most recent complete school year calendar quarter 3. Recipient of a secondary school diploma or its recognized equivalent who is low-income and either basic skills deficient or an English language learner 4. Subject to the juvenile or adult justice system 5. A homeless individual defined in sec. 41403(6), Violence Against Women Act (42 U.S.C. 14043e-2(6)), a homeless child or youth, a runaway, in foster care or has aged out of the foster care system, a

			<p>child eligible for assistance under section 477, Social Security Act (42 U.S.C. 677), or in an out-of-home placement</p> <ol style="list-style-type: none"> 6. Pregnant or parenting 7. An individual with a disability 8. Low-income individual who requires additional assistance to enter or complete an educational program or to secure or hold employment <ul style="list-style-type: none"> • Low income is only required if using "condition" 3 or 8 above: <ul style="list-style-type: none"> ○ 3. Recipient of a secondary school diploma or its recognized equivalent who is low-income <u>and</u> either basic skills deficient or an English language learner ○ 8. Low-income individual who requires additional assistance to enter or complete an educational program or to secure or hold employment <p>Eligibility for In-School Youth includes:</p> <ul style="list-style-type: none"> • Age 14-24 • Attending school, either high school or post-secondary school • Other conditions described above and • Low income
Outreach, Intake, Orientation and Referral:	x		Outreach – brochures, informational presentations to referral sources. Referrals are made by calling the office. Intake and orientation are done on an individual basis by career advisors.
Initial Assessment:	x		Formal assessments using O*Net Interest Profiler and TABE. Informal assessment done through one on one interview and observation
Labor Exchange Services:	x		Job seeking and keeping skills, LMI, assistance with job search. Career Advisors can connect participants directly with employers for jobs.
Employment Statistics-Labor Market Information:	x		YEP uses LMI for vocational exploration counseling and informed choice.
Eligible Provider Performance and Program Cost Information:	x		The program has access to a list of eligible training providers for postsecondary education for enrolled youth & young adults.
Local Performance Information:	x		All work is evaluated according Federal and State performance goals/outcomes.
Supportive Services Information:	x		<p>The following types of support services are available in Region 5 for youth as funding allows:</p> <ul style="list-style-type: none"> • Clothing (occupationally required or required for interview) • Dependent Care • Miscellaneous services • Residential/Meals support • Stipends (STI) youth only • Transportation • Incentive & Bonus
Unemployment Compensation:		x	
Financial Aid Information:	x		Career Advisors provide assistance in completing the FAFSA and other financial aid forms. YEP provides guidance and information

			on seeking out scholarships and connecting with school financial aid offices.
Follow-Up Services:	x		Provided for 1 year after exit and includes support services needed to maintain employment or achieve post-secondary credentials
Comprehensive and Specialized Assessments:	x		Diagnostic testing referrals if needed for eligibility determination or employment planning. Work readiness skills assessments and other assessments to identify barriers to employment or academic success.
Individual Employment Plan Development:	x		Individualized Career Plan developed for each youth at enrollment and reviewed at least every six months thereafter.
Career Planning, Counseling:	x		In depth career planning and counseling provided to eligible individuals to assist in identifying career goals, understanding barriers and career pathway planning
Workforce Preparation Activities:	x		Workforce readiness training including workshops and one and one counseling, job shadowing
Short-term Prevocational Services:	x		Short-term pre-vocational services, including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct to prepare individuals for unsubsidized employment or training.
Internships and Work Experience:	x		Contracts with employers to provide paid and unpaid work experience and internship opportunities as well as job shadowing opportunities
Financial Literacy:	x		Group and individual training using Money Smart curriculum. Individual assistance with budgeting.
English Language Acquisition:		x	
Out of Area Job Search:	x		Provides assistance by connecting enrolled youth who transfer/move to another region in Iowa to other youth programs and employment opportunities through Iowa Works

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	x		YEP does not provide the training but provides support
On-the-Job Training (OJT):	x		YEP does not provide the training but provides support
Workplace and Cooperative Education:	x		Assists youth in finding internships related to their area of study.
Training Programs Operated by the Private Sector:	x		Provides support services and financial assistance for training
Skills Upgrading and Retraining:	x		Provides support services and financial assistance for training
Entrepreneurial Training:	x		Provides support services and financial assistance for training, workshops on entrepreneurships
Job-Readiness Training:	x		Job shadowing, work experiences, workshops and one on one training on job readiness, assessment for job readiness
Adult Education and Literacy (AEL) Programs:		x	
Customized Training:	x		Provides support services and financial assistance for training
Incumbent Worker Training:		x	
Transitional Jobs:	x		Provides support services and financial assistance for training

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		x	
Job Posting:		x	
Applicant Pre-screening:		x	
Recruitment Assistance:	x		Connects youth with specific skills to employers
Training Assistance:		x	
Labor Market Information:	x		Provides access to information on labor market trends, statistics, and other data related to the

			economy, wages, industries, etc.
Employer Information and Referral:	x		Job search for enrolled youth, connects youth to employers in the region
Rapid Response and Layoff Aversion:		x	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

As funds allow, The following types of supportive services are allowable under WIOA:

- Clothing assistance
- Dependent care assistance
- Health care assistance
- Incentive/Bonus Payments for goal achievement
- Miscellaneous services (payment of fees for testing, bonding, driver's education, licenses, etc.)
- Services to individuals with disabilities (costs of special services, supplies, equipment, and tools necessary to enable a participant with a disability to participate in training are allowable)
- Supported Employment and Training (Supported employment and Training payments are allowable to provide individuals requiring individualized assistance with the one-to-one instruction and with the support necessary to enable them to complete occupational skill training and to obtain and retain competitive employment)
- Transportation (reimbursement for mileage to participate in WIOA activities, bus pass)

Title II Adult Education and Literacy

Iowa Central Community College

Primary Office Location:	Fort Dodge Campus	Phone:	515-574-1959	Fax:	515-576-5656
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Office location: Iowa Central Community College, One Triton Circle, Fort Dodge, IA 50501. (Webster County) Office hours are 7:30am-4:30pm Monday – Friday. There are 4 full time staff (Coordinator, 2 Associate Coordinators, and Secretary) and 9 part time staff. All services indicated below are offered. Additional online study is available at all sites.</p> <p>HSED (High School Equivalency Diploma): M T W TH 8:30-11:30am, 11:30am-2:30pm and 5-7:30pm ELA (English Language Acquisition): M T W TH 9:30am-Noon and M & TH 5-8pm</p> <p>Services are offered in Webster City: HSED: 2 part time HSED instructors on campus 1725 Beach Street, Webster City, IA 50595(Hamilton County) HSED classes meet M & W 5-7pm and T & TH 2-6pm. ELA: 2 part time ELA instructors and 1 instructor aid at All Cultures Equal Center, 1441 East 2nd Street, Webster City, IA 50595. (Hamilton County) ELA classes meet T W TH 9:30am-Noon and 5-8pm. HSED and ELA services are provided with additional services by appointment. .</p> <p>Services are offered at Department of Correctional Services, 311 1st Avenue South, Fort Dodge, IA, 50501.(Webster County) One part time staff instructs HSED classes on site with additional services by appointment. Class times are M & W 2-4pm.</p>				
Description of program in relation to the One Stop system:	<p>The Adult Education and Literacy Program (AEL) has a long history of inclusion in IowaWorks, Vocational Rehabilitation, and Youth Employment Program services. AEL is incorporated from many perspectives including cross training, intake procedures, and referrals, and tracking of student progress. The AEL program is an entry point for Career Pathway and PACE programs.</p> <p>AEL serves English Language Learners, those lacking a High School Equivalency Diploma, and those in need of basic reading and math skills. These services are offered in locations that are accessible to those in need of services.</p>				

	<p>The One Stop System (including Wagner-Peyser and Adult Dislocated Worker, Vocational Rehabilitation, and Youth Employment Program) intake process collects educational needs of clients. Students are referred to Adult Literacy classes on a regular basis. Title I provides funding for educational barriers including daycare, transportation, and testing fees. The AEL program provides student progress and completion information to Title I and Promise Jobs staff.</p> <p>The Adult Education/Literacy Program assesses student barriers and refers students to Region 5 IowaWORKS workshops and classes, the Youth Employment Program, and Vocational Rehabilitation services, including IDB and IVRS.</p> <p>Through instruction in adult basic education (ABE), adult secondary education (ASE) and English Language Acquisition (ELA), the program helps learners to:</p> <ul style="list-style-type: none"> • gain employment or better their current employment; • obtain a high school equivalency diploma by passing the state approved assessment; • attain skills necessary to enter postsecondary education and training; • exit public welfare and become self-sufficient; • learn to speak, to read, and to write the English language; • master basic academic skills to help their children succeed in school; • become U.S. citizens and participate in a democratic society; • gain self-esteem, personal confidence, and a sense of personal and civic responsibility. <p>Career Ready 101 online study is available to Adult Literacy students in preparation for the National Career Readiness Certificate assessment. The assessment is at no cost to students who are enrolled in Region 5 IowaWorks and is administered at the Region 5 IowaWorks One-Stop Center.</p>
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CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		<p>The AEL Program's eligibility for enrollment includes persons that are at least 16 years of age and not enrolled or required to be enrolled in a secondary school under Iowa Code chapter 299.1A; and meet one of the following:</p> <ul style="list-style-type: none"> • lack sufficient mastery of basic educational skills to enable them to function effectively in society; • do not have a secondary school diploma or a recognized equivalent, and have not achieved an equivalent level of education; or • are unable to speak, read, or write the English language.
Outreach, Intake, Orientation and Referral:	X		<p>Students enter the program through a managed enrollment process and classes are offered throughout the program year in 5 week sessions. Orientation and class schedules are posted on the Iowa Central website and flyers are emailed to referral agencies prior to orientations.</p>
Initial Assessment:	X		<p>Comprehensive Adult Student Assessment System (CASAS) is used to assess students at orientation for skills in reading,</p>

			math, and listening.
Labor Exchange Services:			
Employment Statistics-Labor Market Information:			
Eligible Provider Performance and Program Cost Information:			
Local Performance Information:			
Supportive Services Information:	X		Region 5 Core Partners can better address the many barriers to career advancement through education and training by leveraging the additional tuition and support services provided by the PACE and GAP programs through co-enrollment of eligible participants. PACE navigators counsel participants about educational pathways which lead to gainful employment, and assist in the enrollment of post-secondary training. The community college is expanding its program offerings in short-term pathway training programs to match the regional occupational demand from employers.
Unemployment Compensation:			
Financial Aid Information:	X		Students are referred to PACE Navigators and Financial Aid staff for information for non-credit and credit programs.
Follow-Up Services:			
Comprehensive and Specialized Assessments:			
Individual Employment Plan Development:			
Career Planning, Counseling:			
Workforce Preparation Activities:	X		Workforce Preparation is incorporated into the ELA class using Burlington English curriculum.
Short-term Prevocational Services:			
Internships and Work Experience:			
Financial Literacy:	X		Financial Literacy information is incorporated into the ELA classes using Burlington English curriculum.
English Language Acquisition:	X		
Out of Area Job Search:			

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:			
On-the-Job Training (OJT):			
Workplace and Cooperative Education:			
Training Programs Operated by the Private Sector:			
Skills Upgrading and Retraining:			
Entrepreneurial Training:			
Job-Readiness Training:			
Adult Education and Literacy (AEL) Programs:	X		Workplace/Employability skills are embedded in HSED and ESL classes.
Customized Training:			
Incumbent Worker Training:			
Transitional Jobs:			

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:			
Job Posting:			
Applicant Pre-screening:			

Recruitment Assistance:			
Training Assistance:			
Labor Market Information:			
Employer Information and Referral:			
Rapid Response and Layoff Aversion:			

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Title III Wagner- Peyser			
Iowa Workforce Development			
Primary Office Location:	IowaWORKS, Fort Dodge	Phone:	515-576-3131
		Fax:	515-955-1420
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>IowaWORKS 3 Triton Circle Fort Dodge, Ia. 50501</p> <p>Services available in person or by phone at the One-Stop Center: 8:30am-4:30pm Mon, Tues, Thurs, Fri and 9:00am-4:30pm Wed.</p> <p>Wagner-Peyser services are also available at the Webster City IowaWORKS satellite office on Monday and Thursday each week, from 8:30am to 4:30pm. The office is located at 403 Elm Street, Webster City, Ia., 50595. Phone number is 515-832-5261.</p> <p>Both the Fort Dodge and Webster City office each have a bilingual staff person to assist Spanish speaking customers.</p> <p>Services in the surrounding counties are provided as needed by staff from the Fort Dodge office. Services are also available 24/7 on the Iowa Workforce Development website that can be accessed by any computer. Many public libraries also have the Virtual Access Point (VAP) website on their computers for easier access.</p>		
Description of program in relation to the One Stop system:	<p>Title III Wagner-Peyser focuses on providing a variety of employment related labor exchange services including but not limited to job search assistance, job referral, and placement assistance for job seekers, Re-employment Services (RES) to Unemployment Insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes including self-service, facilitated self-help services and staff assisted service delivery approaches. Job search assistance is available to help facilitate the labor exchange process including job search on websites such as IowaJobs.org, assistance with online applications, staff referrals, job fairs and hiring events held at the IowaWORKS center. Job readiness activities offered include career counseling, interest assessments skills assessments such as NCRC, resume assistance, mock interviewing, and workshops. Depending on the needs of the labor market and the need for upskilling, referral to training may be available. Services are available at no charge to the job seeker, and there are no eligibility requirements to use the services, other than being at least 14 years of age or older.</p> <p>Workshops include, but are not limited to, Six Steps to Success, Bring Your A Game to Work, Novice and Basic Computer Skills, Budget and Financial Literacy, Apprenticeship Exploration, workshops to students on job readiness and job seeking skills, and many workshops as needed.</p>		

	<p>Job seekers who are Veterans receive priority referral to jobs and training as well as special employment services and assistance. Services are also accessible to individuals with disabilities, migrant and seasonal farm-workers, ex-offenders, youth, minorities, English Language Learners and older workers. Staff work with partners agencies and make referrals as needed to ensure that special populations are able to access all services for which they are eligible.</p> <p>The services offered to employers, in addition to referral of job seekers to available job openings, include assistance in development of job order requirements, matching job seeker experience with job requirements, skills and other attributes, assisting employers with special recruitment needs, and arranging Job Fairs and hiring events. Staff including but not limited to the Business Services Team, promote the hiring of Veterans to employers, and encourage employers to participate in initiatives such as Skilled Iowa, Home Base Iowa, and Future Ready Iowa. Local ECI's provide employers with an opportunity for networking and education about workforce issues.</p> <p>Staff also performs outreach to employer, community, economic development, and service provider groups. They participate on many workforce committees including school to work activities.</p>
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CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:		X	No eligibility guidelines for Wagner-Peyser services.
Outreach, Intake, Orientation and Referral:	X		Intake, co-enrollment, system orientation, and referrals are part of the W-P membership process. Outreach is provided to employers, schools, economic and employer groups, and to service providers.
Initial Assessment:	X		Integration Center – completes initial assessments on all customers to determine what resources and next steps are needed based on their needs.
Labor Exchange Services:	X		IowaJobs.org – website that provides job openings for customers and employers. Available online 24/7.
Employment Statistics-Labor Market Information:	X		Employer Services provides LMI data to anyone who requests information on an as needed basis.
Eligible Provider Performance and Program Cost Information:		X	
Local Performance Information:	X		Common performance measures
Supportive Services Information:	X		Information is provided on area support services, and referrals are made when needed.
Unemployment Compensation:	X		Assist customers with filing UI – UI Appointments for in depth questions are available upon request. The UI customer Service Center is available by phone, using the toll free number and filing for UI is available 24/7 via the online website.
Financial Aid Information:	X		Make referrals to agencies and information online about financial aid.
Follow-Up Services:	X		Will follow up with employers about job orders being filled and needing to be closed. Also do follow up services with employers about their business needs. Follow up is made to job seekers via the 45 day list, and customer contact.
Comprehensive and Specialized Assessments:	X		Work with customers and employers on NCRC assessment, CR101, and other various resources that are available online.

Individual Employment Plan Development:	X		Employment plans are developed with all members of the center.
Career Planning, Counseling:	X		Talk with Customers about what their Career Plans are or assist them with determining what their next steps could be.
Workforce Preparation Activities:	X		Workshops are provided routinely in the center providing various soft and hard skills classes for job readiness.
Short-term Prevocational Services:		X	
Internships and Work Experience:	X		Skilled Iowa Internships and Apprenticeships are being developed with employers and customers.
Financial Literacy:	X		Workshops provided each month.
English Language Acquisition:	X		Rosetta Stone program is available at no cost in our center during office hours.
Out of Area Job Search:	X		Assist customers looking at national and other state job websites as needed.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:		X	
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Workshops are held routinely to assist with job readiness in the centers.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		All members of the Employer Services team work with businesses all areas that are checked in this section. Staff meet with businesses every week and work in more detail on an as needed basis for services.
Job Posting:	X		
Applicant Pre-screening:		X	
Recruitment Assistance:	X		
Training Assistance:	X		
Labor Market Information:	X		
Employer Information and Referral:	X		
Rapid Response and Layoff Aversion:	X		Staff participate with other partners in providing worker information meetings for employees who have lost their jobs due to layoffs.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Job search assistance and job readiness, assessments, and referral to other agencies as needed.

Iowa Workforce Development

Iowa Workforce Development: IowaWORKS Satellite Office

Primary Office Location:	Webster City	Phone:	515-832-5261	Fax:	515-832-3562
Location: Where services are provided in	IowaWORKS 403 Elm Street				

<p>all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)</p>	<p>Webster City, Ia., 50595</p> <p>Services are available in person or by phone during the normal business hours of 8:30am to 4:00pm, Monday and Thursday each week. Two staff persons are available in the office during business hours.</p>
<p>Description of program in relation to the One Stop system:</p>	<p>Due to the limited hours and few staff, services this this office are limited to basic Wagner-Peyser employment and career services, and Unemployment Insurance Services on a daily basis. The office follows the Integrated Services model and both staffs assist with Membership, Skills Development, and Business Services. Through Membership, staff co-enrolls customers into all eligible programs. In Skills Development, they assist customers in job readiness activities including resume development, interviewing assistance, etc. They also assist with job leads, job referrals, and online job search. Referrals to partner services are also made as needed.</p> <p>One of the staff is bilingual in Spanish, in order to assist Spanish speaking customers both in the Webster City office and through itinerant service provided on Tuesday, Wednesday, and Friday each week throughout the rural parts of the region. Basic Wagner-Peyser and Unemployment Insurance services are offered to rural customers, as well as referrals to other partner programs as needed. Business outreach and services are also offered in Webster City and the rural parts of the region by this traveling staff person.</p> <p>Many partners also utilize the Webster City office to meet with their program participants in that part of the region. These partners include, but are not limited to, IVRS, WIOA Title I Adult and Dislocated Worker, and Veterans Services.</p> <p>Employers also utilize this office for mini job fairs and interviewing applicants, placing job orders, and recruitment.</p>

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Mainly for UI. W-P services do not have eligibility criteria.
Outreach, Intake, Orientation and Referral:	X		Outreach to employers, community organizations, intake/triage of new customers, orientation to the center and system services in the region, and referrals as appropriate to partner services.
Initial Assessment:	X		Through Membership, and ONET through Skills Development
Labor Exchange Services:	X		Yes, daily to all job seekers.
Employment Statistics-Labor Market Information:	X		Available on line, and with staff assistance at the office.
Eligible Provider Performance and Program Cost Information:		X	
Local Performance Information:	X		Performance information for the satellite office is limited.
Supportive Services Information:	X		Information is provided, and referrals made to appropriate partner. Not available through W-P or UI.
Unemployment Compensation:	X		Yes, daily assistance in filing and with problem claims.
Financial Aid Information:		X	Would be referred to online information or partner services.
Follow-Up Services:	X		The 45 Day List provides opportunity for follow up.
Comprehensive and Specialized Assessments:	X		Available in Skills Development.

Individual Employment Plan Development:	X		Initial Services Plan on all new Members.
Career Planning, Counseling:	X		Through Skills Development, and co-enrollment.
Workforce Preparation Activities:	X		Through Skills Development.
Short-term Prevocational Services:		X	
Internships and Work Experience:		X	
Financial Literacy:		X	
English Language Acquisition:	X		Through Rosetta Stone.
Out of Area Job Search:	X		Staff assistance through skills Development.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:		X	
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Through Skills Development and small workshops.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		
Job Posting:	X		
Applicant Pre-screening:	X		
Recruitment Assistance:	X		
Training Assistance:		X	
Labor Market Information:	X		
Employer Information and Referral:	X		
Rapid Response and Layoff Aversion:	X		Staff participate in events located in that part of the region.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

None available, except through referral to partner services.

Title IV Vocational Rehabilitation

Iowa Department for the Blind

Primary Office Location:	Des Moines	Phone:	515-661-8528	Fax:	515-281-1263
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	Location and Hours of Service: Main Office: 524 Fourth Street Des Moines, IA 50309-2364 Hours of Operation: 8 am to 4:30 pm - Monday through Friday, excluding established holidays.				
	Regional Services and Resources: IDB Services are provided by staff that travel throughout the region and provide services by appointment in various community locations. Staff travel and provide services in high schools within the region. Staff also work with businesses and employers in their territory. Information and appointments can be scheduled by calling the Northwest Vocational Rehabilitation Counselor at 515-661-8528. Staff can also meet by appointment in the Iowa Works building on Iowa Central Community College campus, Two Triton Circle, Fort Dodge, IA				

	50501. All services indicated below are offered.
Description of program in relation to the One Stop system:	<p>The Iowa Department for the Blind (IDB) is the state agency providing vocational rehabilitation and independent living services to lowans who are blind or severely visually impaired. The Department also houses the Iowa Library for the Blind and Physically Handicapped which provides library services and materials in alternative media to lowans who, because of physical limitations, cannot easily read standard print. Eligible individuals receive comprehensive and intensive services. Services may include career counseling and guidance, training, education, and support services to assist eligible individuals in obtaining and maintaining gainful, competitive, and integrated employment. Individuals who require more intensive services above and beyond what is offered through partner agency services are referred to IDB. IDB provides consultation and technical assistance to partner programs and the system to ensure that services are accessible to all participants with disabilities. IDB staff work with businesses to provide consultation and assistance on disability related to recruiting, hiring, retaining, and understanding needs of job candidates and employees who are blind or visually impaired. IDB will partner with WIOA core partners and other required regional partners to provide a seamless delivery of services to individuals.</p> <p>IDB works in collaboration with area schools to provide Pre-Employment Transition Services to all students with disabilities(including those eligible and those considered potentially eligible). These services are provided to students while in high school and include: Job Exploration, Work Based Learning, Counseling on Opportunities, Job Readiness, and Self Advocacy. Students who need more intensive services in order to achieve competitive employment are recruited to apply for and be determined eligible for services.</p> <p>IDB core services:</p> <p>To be eligible for services from IDB, an individual must have a qualifying visual impairment that substantially limits his/her ability to work and he/she must need vocational rehabilitation services to be able to prepare for, enter, or retain a job. IDB will deliver client services as described below:</p> <ul style="list-style-type: none"> • Eligibility determination • Diagnostic and/or evaluation services • Pre-vocational and vocational training • Training Assistance • Job Readiness Training • Job Seeking Skills training • Employer development • Rehabilitation Technology/Assistive Technology • On-the-job supports/OJT • Customized Employment • Guidance & counseling • Career exploration, job placement & job retention counseling • Skills training in alternative techniques of blindness • Adaptive devices for training and employment • Library and informational services • Independent living services <p>An Individual Plan for Employment (IPE), which identifies an individual's career goal and all services necessary to overcome the barriers to that person getting and keeping a job, is developed and agreed upon by each individual and the counselor. Only IDB counselors can determine eligibility and agree to provide services.</p> <p>Funding for services and equipment is provided on an individual basis to meet clients' needs as</p>

indicated by their Individualized Plans for Employment.

CAREER SERVICES	Yes	No	Brief Description (could include description of service, how offered, where offered, etc)
Eligibility of Services:	X		An individual is eligible if they have a documented visual impairment or blindness that through eligibility determination identifies barriers to employment and requires VR services. Services offered are provided to those determined eligible for IDB services. All services are generally provided on an individualized basis and provided when not available through partner services or when an individual needs assistance beyond what the partner is able to provide. Consultation on disability related needs to enhance access and accessibility for all job candidates with disabilities is provided to the system.
Outreach, Intake, Orientation and Referral:	X		Outreach- Vision Loss Resource Fairs, brochures. Referrals to IDB made by contacting the main office. Intake and orientation done on an individual basis.
Initial Assessment:		x	
Labor Exchange Services:	X		Job seeking and keeping skills, LMI, job search plans offered to eligible individuals. Services are individualized. IDB connects directly with employers for placement.
Employment Statistics-Labor Market Information:	X		IDB uses LMI to provide vocational counseling and informed choice.
Eligible Provider Performance and Program Cost Information:	X		
Local Performance Information:	X		All work is evaluated according to benchmarks in achieving employment.
Supportive Services Information:	x		Job coaching and follow up on the job with the business
Unemployment Compensation:		X	
Financial Aid Information:	x		IDB assists job candidates to identify how they can pay for a post-secondary education and what their cost will be (debt load) upon graduation and can assist with funding.
Follow-Up Services:	x		IDB follows up with a job candidate 90 days after employment. IDB follows up with businesses after placement and after we have made contacts.
Comprehensive and Specialized Assessments:	X		Diagnostic testing and referral if needed for eligibility determination or employment planning. Comprehensive assessment of an individual's disability, how this impacts employment, and identify goals to overcome barriers.
Individual Employment Plan Development:	X		Individual Employment Plan (IPE) developed
Career Planning, Counseling:	X		In depth career planning and counseling provided to eligible individuals to assist in identifying career goals, understanding disability, and career pathway planning
Workforce Preparation Activities:	X		Job readiness training
Short-term Prevocational Services:			IDB does not do pre-vocational training.
Internships and Work Experience:	X		
Financial Literacy:	X		As it pertains to college and employment and future disability needs
English Language Acquisition:		X	
Out of Area Job Search:	X		IDB connects with other offices and the National Employment Team if a person moves to another state.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		IDB does not directly provide, but does support
On-the-Job Training (OJT):	X		IDB directly provides
Workplace and Cooperative Education:		x	
Training Programs Operated by the Private Sector:	X		IDB does not directly provide, but does support
Skills Upgrading and Retraining:	X		IDB directly provides training through the Orientation Center (OC) for disability related skills training on non-visual techniques. IDB also directly supports outside of the OC through Rehabilitation Teachers who travel the region by appointment.
Entrepreneurial Training:	X		Iowa Self Employment program is a comprehensive program for eligible individuals who are seeking self-employment
Job-Readiness Training:	X		IDB directly provides
Adult Education and Literacy (AEL) Programs:	X		IDB does not provide, but does support
Customized Training:	X		IDB is able to work with an employer to identify potential training opportunities
Incumbent Worker Training:		X	
Transitional Jobs:	x		Only when it is part of an IEP and required for skill upgrading or development of a reference, etc.

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		
Job Posting:	X		IDB participates in the EDRN that accepts and disseminates job openings to staff and shares listings with the NET. IDB also connects with business through that team to provide information and resources.
Applicant Pre-screening:	X		IDB reviews requirements and refers based on the individual meeting those requirements.
Recruitment Assistance:	X		IDB is able to assist in recruiting qualified job seekers with disabilities, assisting with career fairs.
Training Assistance:	X		
Labor Market Information:	X		
Employer Information and Referral:	X		Information on WOTC, ADA and reasonable accommodations, accessibility, ergonomics, disability awareness
Rapid Response and Layoff Aversion:	X		IDB works with eligible individuals in helping them to keep positions or find new ones through job development, training, other services and will participate in the state's rapid response team.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Available based on need, disability and services outlined in the Individual Employment Plan. This is provided on an individual basis.

Title IV Vocational Rehabilitation

Iowa Vocational Rehabilitation Services

Primary Office Location:	Two Triton Circle, Fort Dodge, IA 50501	Phone:	515-573-8175	Fax:	515-955-1849
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright.	Office Location: Two Triton Circle, Fort Dodge, IA 50501 (located in the Iowa Works building on Iowa Central Community College campus). Office hours are M-F 8:00 am to 4:30 pm. There are 7 full time staff (2 support staff, 2 rehabilitation associates, 2 rehabilitation counselors, and 1 supervisor. All services indicated below are offered. Services in surrounding counties (Calhoun, Hamilton, Humboldt, and Wright counties) are provided by staff from the Fort Dodge office that travel to those areas and provide services by				

<p>Include locations, hours, staff, and how available (in person, by phone, internet, by appointment, etc.)</p>	<p>appointment in various locations. Staff also travel and provide services in high schools within these counties. Information and appointments can be scheduled by calling the Fort Dodge office at (515) 573-8175. All services indicated below are offered in these counties.</p> <p>Services in Pocahontas County are provided by 1 full time staff person that travels from the Algona office. Staff also provide services in high schools. Information can be obtained and appointments scheduled by calling the Algona office at (515)295-7613. All services indicated below are offered by appointment in this county.</p>
<p>Description of program in relation to the One Stop system:</p>	<p>Iowa Vocational Rehabilitation Services (IVRS) is the provider of vocational rehabilitation services, including independent living services, to Iowans with disabilities who are eligible for services. Eligible individuals receive individualized, comprehensive and intensive services. Services may include career counseling and guidance, training, education, and support services to assist eligible individuals in obtaining and maintaining gainful, competitive, and integrated employment. Individuals who require more intensive services above and beyond what is offered through partner agency services are referred to IVRS. IVRS provides consultation and technical assistance to partner programs and the system to ensure that services are accessible to all participants with disabilities. IVRS staff work with businesses to provide consultation and assistance on disability related to recruiting, hiring, retaining, and understanding needs of job candidates and employees with disabilities.</p> <p>IVRS will partner with WIOA core partners and other required regional partners to provide a seamless delivery of services to individuals.</p> <p>IVRS works in collaboration with area schools to provide Pre-Employment Transition Services to all students with disabilities(including those eligible and those considered potentially eligible). These services are provided to students while in high school and include: Job Exploration, Work Based Learning, Counseling on Opportunities, Job Readiness, and Self Advocacy. Students who need more intensive services in order to achieve competitive employment are recruited to apply for and be determined eligible for services.</p> <p>IVRS core services:</p> <ul style="list-style-type: none"> • Eligibility determination is completed by an IVRS counselor. To be eligible for IVRS services, and individual must have a qualifying disability that substantially limits the ability to work and must need vocational Rehabilitation services to be able to prepare for, enter, retain, or advance in employment. • Diagnostic, Evaluation and/or Assessment services • Career Counseling and Guidance • Rehabilitation and Assistive Technology • Training Assistance • Job Readiness Training • Job Seeking Skills Training • Employer Development • On the Job Training • Supported Employment and Customized Employment • Job Placement and Retention services <p>An Individual Plan for Employment (IPE) is developed with each eligible individual. The IPE identifies an individual's career goal and services needed to reach that goal and is agreed upon by the individual and the counselor. IVRS staff assist with career exploration to explore interests and provide career counseling to assist individuals in exploring career pathways. Counseling is also provided to assist individuals in understanding their disability and how this impacts employment and to develop solutions to minimize barriers.</p>

CAREER SERVICES	Yes	No	Brief Description (could include description of service, how offered, where
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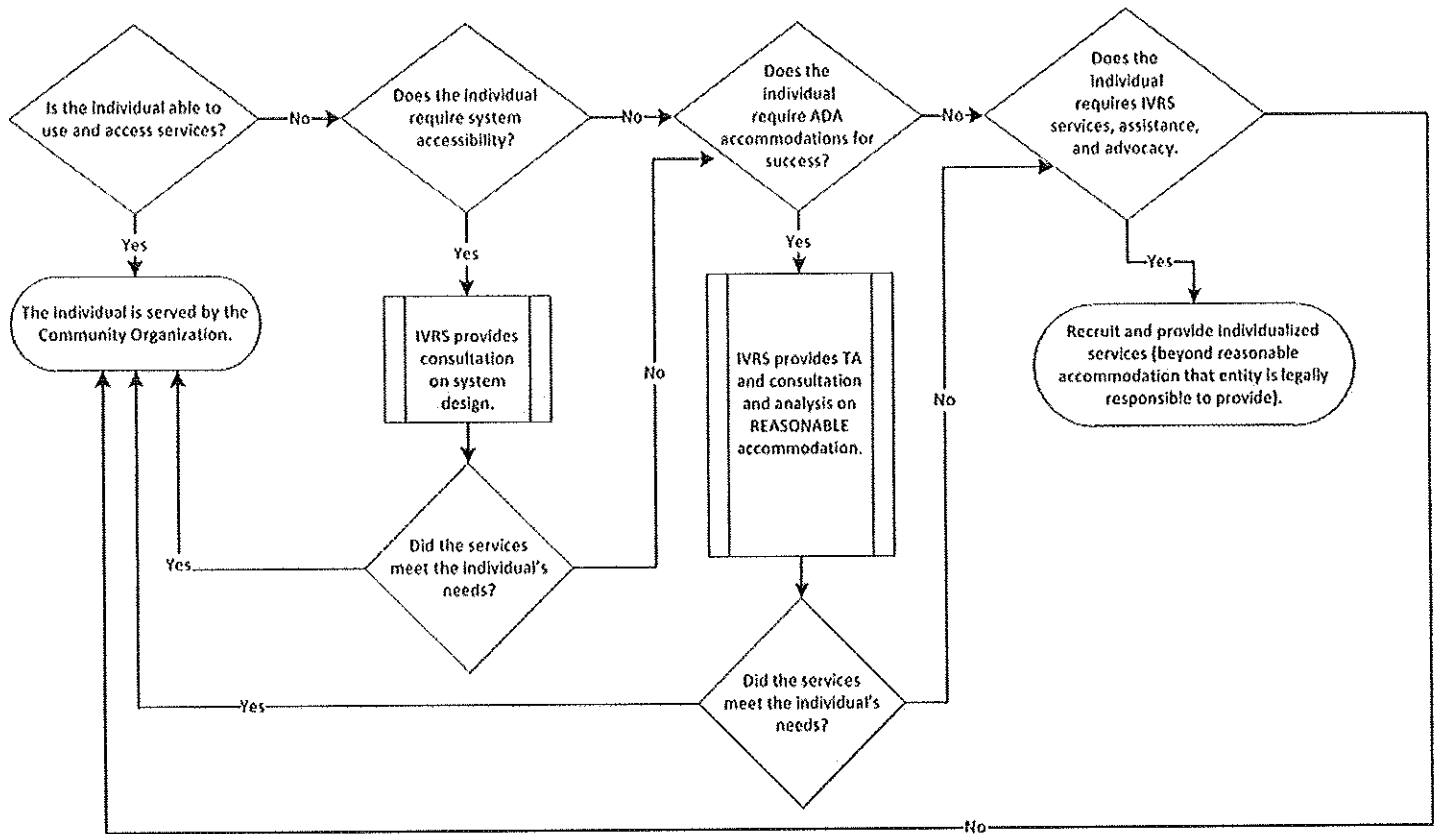
			offered, etc)
Eligibility of Services:	X		An individual is eligible if they have a documented disability that through eligibility determination identifies barriers to employment and requires VR services. Services offered are provided to those determined eligible for IVRS services. All services are generally provided on an individualized basis and provided when not available through partner services or when an individual needs assistance beyond what the partner is able to provide. Consultation on disability related needs to enhance access and accessibility for all job candidates with disabilities is provided to the system.
Outreach, Intake, Orientation and Referral:	X		Outreach- brochures, outreach to high schools. Referrals to IVRS made by contacting the office. Intake and orientation done on an individual basis.
Initial Assessment:	X		
Labor Exchange Services:	X		Job seeking and keeping skills, LMI, job search plans offered to eligible individuals. Services are individualized. IVRS connects directly with employers for placement.
Employment Statistics-Labor Market Information:	X		IVRS uses LMI to provide vocational counseling and informed choice.
Eligible Provider Performance and Program Cost Information:	X		
Local Performance Information:	X		All work is evaluated according to benchmarks in achieving employment.
Supportive Services Information:	x		Job coaching and follow up on the job with the business
Unemployment Compensation:		X	
Financial Aid Information:	x		IVRS assists job candidates to identify how they can pay for a post secondary education and what their cost will be (debt load) upon graduation.
Follow-Up Services:	x		IVRS follows up with a jc 90 days after employment. IVRS follows up with businesses after placement and after we have made contacts.
Comprehensive and Specialized Assessments:	X		Diagnostic testing and referral if needed for eligibility determination or employment planning. Comprehensive assessment of an individual's disability, how this impacts employment, and identify goals to overcome barriers.
Individual Employment Plan Development:	X		Individual Employment Plan (IPE) developed
Career Planning, Counseling:	X		In depth career planning and counseling provided to eligible individuals to assist in identifying career goals, understanding disability, and career pathway planning
Workforce Preparation Activities:	X		Job readiness training
Short-term Prevocational Services:	X*		IVRS provides training in job readiness, job seeking skills, and job keeping skills per the definition of Pre-vocational services in this MOU. However, in the field of Vocational Rehabilitation pre-vocational is a term used by IVRS, CRPs, and DHS to refer to services provided in a segregated setting where subminimum wage is provided for individuals with disabilities to learn the basic work habits: attendance, punctuality, work speed, etc. IVRS does not provide or pay for pre-vocational services in these settings and with this definition.
Internships and Work Experience:	X		
Financial Literacy:	X		As it pertains to college and employment and future disability needs
English Language Acquisition:		X	
Out of Area Job Search:	X		IVRS connects with other offices and the National Employment Team if a person moves to another state.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		IVRS does not directly provide, but does support
On-the-Job Training (OJT):	X		IVRS directly provides OJT in cooperation with an employer.
Workplace and Cooperative Education:	X		IVRS can develop cooperative programs with business. Services provided in high schools.
Training Programs Operated by the Private Sector:	X		IVRS may not directly provide, but does support involvement in these programs.
Skills Upgrading and Retraining:	X		IVRS may not provide the service directly, but does support an individual to update their skills and retrain.
Entrepreneurial Training:	X		Iowa Self Employment program is a comprehensive program for eligible individuals who are seeking self-employment
Job-Readiness Training:	X		IVRS directly provides
Adult Education and Literacy (AEL) Programs:	X		IVRS does not directly provide AEL services, but does refer an individual for training.
Customized Training:	X		IVRS is able to work with an employer to identify potential training opportunities
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		
Job Posting:	X		IVRS participates in the EDRN that accepts and disseminates job openings to IVRS staff. IVRS also shares listings with the NET.
Applicant Pre-screening:	X		IVRS reviews requirements and refers based on the individual meeting those requirements.
Recruitment Assistance:	X		IVRS is able to assist in recruiting qualified job seekers with disabilities, assisting with career fairs.
Training Assistance:	X		
Labor Market Information:	X		
Employer Information and Referral:	X		Information on WOTC, ADA and reasonable accommodations, accessibility, ergonomics, disability awareness
Rapid Response and Layoff Aversion:	X		IVRS participates in Rapid Response activities to provide information on IVRS services available.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Available based on need, disability and services outlined in the Individual Employment Plan. This is provided on an individual basis.



Carl Perkins Career Technical Education				
Iowa Central Community College				
Primary Office Location:	ICCC Main Campus AST Building	Phone:	515-574-1284	Fax:
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Training Services are provided on Iowa Central Community College's main campus located at One Triton Circle, Fort Dodge, IA 50501 between the hours of 8:00am-5:00pm Mon-Fri.</p> <p>Program Partners seeking more information may contact Neale Adams, Dean of Industrial Technology and Business at 515-574-1284, or by email adams_n@iowacentral.edu.</p> <p>Customers seeking to enroll in training funded in part by the Perkins program may contact Phyllis Minnihan, Associate for Industrial Technology at 515-574-1903 or by email minnihan@iowacentral.edu.</p>			
Description of program in relation to the One Stop system:	<p>IowaWORKS is located on the Iowa Central Community College campus for ease of referral and student enrollment.</p> <p>The purpose of this Act is to develop more fully the academic and career and technical skills of secondary education students and postsecondary education students who elect to enroll in career and technical education programs by:</p> <ol style="list-style-type: none"> 1. building on the efforts of States and localities to develop challenging academic and technical standards and to assist students in meeting such standards, including preparation for high skill, high wage, or high demand occupation in current or emerging professions; 2. promoting the development of services and activities that integrate rigorous and challenging academic and career and technical instruction, and that link secondary education and postsecondary education for participating career and technical education students; 			

	<ol style="list-style-type: none"> 3. increasing State and local flexibility in providing services and activities designed to develop implement, and improve career and technical education, including tech prep education; 4. conduction and disseminating national research and disseminating information on best practices that improve career and technical education programs, services, and activities; 5. providing technical assistance that— <ol style="list-style-type: none"> a. promotes leadership, initial preparation, and professional development at the State and local levels; and b. improves the quality of career and technical education teachers, faculty, administrators, and counselors; 6. supporting partnerships among secondary schools, post-secondary institutions, baccalaureate degree granting institutions, area career and technical education schools, local workforce development boards, business and industry, and intermediaries; and 7. providing individuals with opportunities throughout their lifetimes to develop, in conjunction with other education and training programs, the knowledge and skills needed to keep the United State competitive.
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CAREER SERVICES	Yes	No	Brief Description (Include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:		x	
Outreach, Intake, Orientation and Referral:	x		New student orientation is offered at the beginning of fall and spring semesters.
Initial Assessment:	x		Career Coach is available and used for career choice guidance
Labor Exchange Services:		x	
Employment Statistics-Labor Market Information:	x		Provided on the program webpages
Eligible Provider Performance and Program Cost Information:	x		
Local Performance Information:	x		
Supportive Services Information:		x	
Unemployment Compensation:		x	
Financial Aid Information:	x		Available through the financial aid department
Follow-Up Services:	x		
Comprehensive and Specialized Assessments:	x		Technical Skills are assessed throughout the academic course sequence
Individual Employment Plan Development:	x		AAS programs take Workplace Communications which includes 22.5 hours of workplace readiness training from Career Services staff. Also career/job fair held every year
Career Planning, Counseling:	x		Each student is assigned an advisor to help student through the academic planning process
Workforce Preparation Activities:	x		AAS programs take Workplace Communications which includes 22.5 hours of workplace readiness training from Career Services staff. Also career/job fair held every year
Short-term Prevocational Services:	x		
Internships and Work Experience:	x		Most programs require an Internship before graduation
Financial Literacy:		x	
English Language Acquisition:		x	
Out of Area Job Search:		x	

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	x		Technical Skill Attainment through academic course sequence
On-the-Job Training (OJT):		x	
Workplace and Cooperative Education:		x	
Training Programs Operated by the Private Sector:			

Skills Upgrading and Retraining:	x		Technical Skill Attainment through academic course sequence
Entrepreneurial Training:		x	
Job-Readiness Training:	x		AAS programs take Workplace Communications which includes 22.5 hours of workplace readiness training from Career Services staff
Adult Education and Literacy (AEL) Programs:		x	
Customized Training:		x	
Incumbent Worker Training:		x	
Transitional Jobs:		x	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		x	
Job Posting:	x		Career Services Website
Applicant Pre-screening:		x	
Recruitment Assistance:		x	
Training Assistance:	x		
Labor Market Information:		x	
Employer Information and Referral:	x		Career Services and Program Coordinators/Instructors
Rapid Response and Layoff Aversion:		x	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

none

Title V Older American Act

AARP Foundation

Primary Office Location:	3311 S.W. 9 th St., Suite 300 Des Moines, Iowa 50315	Phone:	515-287-1555	Fax:	515-287-1787
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	Humboldt and Webster Counties by appointment only. Location to be determined at the time of appointment. Hours: M – T 9 am – 3pm. Staff travels from Mason City or Des Moines office.				
Description of program in relation to the One Stop system:	<p>AARP Foundation SCSEP provides both community service and work-based training. Working an average of 20 hours a week, participants are paid the highest of federal, state or local minimum wage and are compensated by SCSEP directly. Participants are placed in a wide variety of community service activities at non-profit and public facilities like daycares, libraries, senior centers, thrift shops and food pantries. This on-the-job-training experience can then be used as a bridge to find employment opportunities outside of the program.</p> <p>Who is eligible? To participate, you must be age 55 or older, unemployed and financially qualified. Please contact your local office to learn more about the financial qualifications.</p> <p>In addition to job and community service placement, AARP Foundation SCSEP provides participants with training and support services that are important for finding future employment. These services include Individual Employment Plan (IEP) development,</p>				

	specialized training to prepare for placements, wages and fringe benefits, annual physicals, assistance in securing future employment and access to local One-Stop Career Centers.
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CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Person must be 55 or older, unemployed and income eligible at 125% poverty level. Includable and excludable income determined during pre-qualification intake of income.
Outreach, Intake, Orientation and Referral:	X		Outreach – brochures, one stop partners, host training agencies
Initial Assessment:	x		Assessments completed on each person enrolled in the AARP Foundation SCSEP program to determine employment interests
Labor Exchange Services:	x		Job seeking and job search plans offered to eligible individuals. SCSEP connects with employers for job placement.
Employment Statistics-Labor Market Information:		x	
Eligible Provider Performance and Program Cost Information:	x		
Local Performance Information:		x	
Supportive Services Information:	x		Additional dollars to support clothing, shoes, tools, gas cards as part of the IEP to assist in moving closer to employment.
Unemployment Compensation:		x	
Financial Aid Information:		x	
Follow-Up Services:	X		AARP Foundation SCSEP follows up the quarter following exit to employment with an additional call to obtain 1 year retention information.
Comprehensive and Specialized Assessments:		x	
Individual Employment Plan Development:	x		Individual Employment Plan Development at time of enrollment and followed at least every 6 months or more.
Career Planning, Counseling:	x		In depth career planning provided to eligible individuals to assist in identifying career goal.
Workforce Preparation Activities:	x		Job readiness training
Short-term Prevocational Services:		x	
Internships and Work Experience:	x		
Financial Literacy:		x	
English Language Acquisition:		x	
Out of Area Job Search:	x		On an individual basis

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		x	
On-the-Job Training (OJT):	x		
Workplace and Cooperative Education:		x	
Training Programs Operated by the Private Sector:	x		Training through seminars, one-on-one instruction , training programs and community colleges may also provide through the SCSEP program
Skills Upgrading and Retraining:	x		Training provided through non-profit and public facilities used to provide skill training and experience to obtain future employment
Entrepreneurial Training:		x	
Job-Readiness Training:	x		Job Club, interviewing skill training, resume writing offered if classes do not coincide with the needs of the participant
Adult Education and Literacy (AEL) Programs:		x	
Customized Training:		x	
Incumbent Worker Training:		x	

Transitional Jobs:		x
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EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	x		
Job Posting:		x	
Applicant Pre-screening:	x		On an individual basis meeting requirements
Recruitment Assistance:	x		AARP Foundation is able to assist with qualified job seekers.
Training Assistance:	x		Based on each individual
Labor Market Information:		x	
Employer Information and Referral:		x	
Rapid Response and Layoff Aversion:		x	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?
Available based on each individual need and to be outlined in the IEP.

Title V Older American Act					
Experience Works					
Primary Office Location:	3 Triton Circle Fort Dodge, IA 50501	Phone:	515-576-3131 Ext 47224	Fax:	515-589-7806
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Location of Services: 3 Triton Circle Fort Dodge, Iowa in the Iowa Works building on the Iowa Central Community College campus. Office hours: 9:00-4:30 M-F.</p> <p>EW services all counties in Iowa Region 5 including, Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright. EW staff travel to outlying counties in the service area (21 counties) weekly.</p> <p>Interested potential participants can call the office for an appointment. A participant can be determined eligible over the phone with an initial Intake application.</p>				
Description of program in relation to the One Stop system:	<p>Experience Works is under the umbrella of the Senior Community Service Employment Program (SCSEP) which is a federally funded employment training and placement program for eligible unemployed, low-income adults 55 years of age or older. The purpose of the SCSEP is to foster individual economic self-sufficiency, promote useful, part-time training opportunities in meaningful community service assignments, and increase the number of older persons who may obtain unsubsidized employment in the public or the private sector.</p> <p>The SCSEP is funded by the U.S. Department of Labor. Experienced Works is a nonprofit organization, equal opportunity service provider –no fees are charged for these services.</p> <p>The SCSEP is a short-term, work training program to be used as a stepping stone to employment with higher wages, benefits, and opportunities for advancement. The SCSEP is not a "job" and training usually lasts a matter of months—not years—and is considered temporary. While participants learn new skills, build confidence and become job-ready in their community service assignment under the supervision of their Host Agency, Experience Works pays the participant training wages and benefits. The Host Agencies where participants are assigned benefit greatly from the service they provide. The ultimate goal of the program is to assist participants in transitioning to an unsubsidized job, and for host agencies to increase their ability to deliver essential services through the assistance of</p>				

	<p>the participants assigned to them.</p> <p>Experience Works partners with the local and regional workforce development centers as well as local 501 (c)(3) not-for-profit agencies. Experience Works and the local workforce Development Center work together to provide services such as employment assessment through a National Career Readiness Certificate (NCRC), training, employment referral opportunities, and registrations for job services. Experience Works is especially proud of partnerships with the public workforce system and area agencies on aging. Virtually every community across the country is touched by these vital services made possible through the Workforce Investment and Opportunities Act and the Older Americans Act.</p> <p>Experience Works also actively collaborate with local and public employers to create permanent employment opportunities for older workers who want to re-enter the workforce. Community partners and collaborations are keys to the success of the Senior Community Service Employment Program (SCSEP).</p> <p>Through SCSEP, unemployed low income job seekers 55 and over are assigned to public and nonprofit organizations that agree to serve as “host agencies”. Each location benefits from an expanded workforce that enables them to enhance their services and operations through partnerships with Experience Works. Clients in the SCSEP typically perform a variety of tasks that would otherwise not be accomplished because of lack of funding.</p>
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CAREER SERVICES	Yes	No	Brief Description (Include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		<p>Through the Senior Community Service Employment Program (SCSEP), eligible individuals participate in paid community service assignments at local public and nonprofit organizations. These assignments are a stepping stone to employment.</p> <p>In addition to the community service assignment, participants in the SCSEP get help accessing needed services, updating their employment skills, and developing a job search plan.</p> <p>The Participant Application form documents eligibility and provides information on the applicant’s age, income, place of residence, and current status of employment.</p> <p>To properly determine eligibility, the applicant’s personal information must be accurately recorded on the Participant Application form and all supporting documents provided must be reviewed. Staff should check an applicant’s status for durational limit to avoid enrolling an applicant that has exhausted or almost exhausted the limitation of enrollment in SCSEP.</p>

<p>Outreach, Intake, Orientation and Referral:</p>	<p>X</p>	<p>Outreach for EW Program consist of meeting with potential participants at Senior Centers, local organizations, or individually in person or over the phone. Outreach includes recruiting new Host Agencies to meet the needs of our participants. Flyers and brochures are placed in local agencies, libraries, community centers, local convenience stores.</p> <p>Intake- Basic information is gathered by the Employment Training Coordinator or the Participant Assistant. To determine if the participants is eligible for the EW program and meets all of the required documentation for the enrollment. EW Staff must complete the Participant Application form for a potential participant. Once completed, the original Participant Application form and supporting documentation must be sent to the appropriate Customer Service Center (CSC) within 10 days.</p> <p>Experience Works staff is responsible for providing a complete orientation for each participant once a host agency assignment is made and, if possible, before the first day of community service at a host agency.</p> <p>Orientation must be completed within 30 days of the date the participant was assigned to a host agency during the application process. Participants are paid the federal or state minimum wage—whichever is higher—for up to 4 hours of orientation. Participant orientation provides information about the following: <ul style="list-style-type: none"> The SCSEP goals and policies as they pertain to the participant and the SCSEP program The Availability of supportive services and a free physical examination Training opportunities The participant's IEP Participant and host agency visits The temporary nature of the program </p> <p>Referrals-It is the obligation of the older worker is to seek unsubsidized employment, including applying for jobs at the host agency and in the local communities and registering with the One-Stop Career Center to receive notices of job opportunities. Post-enrollment and unsubsidized employment EW participants who have not found unsubsidized employment can use the EW services for up to a year after exit from the program.</p>
<p>Initial Assessment:</p>	<p>X</p>	<p>Participant initial assessments are completed after eligibility determination and before a community service</p>

			<p>assignment. This provides a starting point for all the services participants receive while enrolled in the SCSEP. Job Ready is an internet-based tool used to aid in developing the participant's initial assessment, training plans, Individual Employment Plans (IEPs), and re-assessments. It also provides a record of services that participants receive on an ongoing basis through case notes recorded by staff.</p> <p>With the assistance of Experience Works Representatives, participants will complete the initial/self-assessment process by identifying their work interests, describing their personal characteristics, taking an inventory of their existing and transferable skills, and determining some skills they need to work on to reach their employment goal</p>
Labor Exchange Services:		X	Information is available at the local One-Stop Center located at the Iowa Works building in Fort Dodge, Iowa
Employment Statistics-Labor Market Information:		X	Information is available at the local One-Stop Center located at the Iowa Works building in Fort Dodge, Iowa
Eligible Provider Performance and Program Cost Information:	X		Annually host agency supervisors are asked to provide feedback on the performance and job readiness of participants assigned to the site. Honest feedback is requested to ensure that participants receive the optimal services and supports to help them reach their goals
Local Performance Information:	X		Local Performance information is available at the local EW office in Fort Dodge, Iowa. Information collected monthly includes demographics, types of employment experiences held prior to enrollment, educational needs, and services to be provided to participants in the EW program.
Supportive Services Information:	X		<p>Supportive services are often necessary to help participants overcome barriers to employment, personal or assignment-related problems, and obstacles that may prevent continued employment after placement in a job. The need for supportive services is identified during assessments and reassessments, and at any time such a need is brought up by the participant or otherwise comes to the attention of Experience Works. Supportive services are included in the participant's IEP.</p> <p>Staff will make every effort to assist participants in obtaining needed supportive services. Experience Works may provide supportive services directly or arrange for services to be provided by another entity. To the extent feasible, staff will arrange for payment of expenses related to supportive services from other entities. When other resources are not available, SCSEP funds may be utilized. Services include: clothing, food, transportation, eye exam and/or eyeglasses, housing assistance, and sometimes classroom training.</p>
Unemployment Compensation:		X	

Financial Aid Information:		X	
Follow-Up Services:	X		<p>Once a participant leaves the program for unsubsidized employment, Experience Works staff conducts follow-ups at three different intervals to ensure that the participant and employer are satisfied and performance measures of entered employment, retention, average earnings, and employer customer satisfaction are appropriately documented and credited.</p> <p>Staff will complete the Placement and Follow-up 1 form to document all exits for unsubsidized placement and the Follow up 1 activity and submit to the CSC within 10 days of completion.</p> <p>Experience Works follows up with participants who are in unsubsidized employment during the first six months to determine if the participant has the necessary supportive services to remain on the job.</p> <p>If a participant exited for a reason other than employment, follow-up should be completed within 55 days after exit to determine if the participant has obtained a job since leaving the program.</p> <p>To assist in obtaining the needed follow-up information, staff must document required follow-up activities in case notes when the information is not on the follow-up form. The source of the information for the follow-ups must be documented and a copy of the record used to verify must be kept in the participant's file. If the participant or employer verbally provides information through a phone call or other conversation, the conversation's date, time, and the information it provides must be documented in the case notes.</p>
Comprehensive and Specialized Assessments:	X		<p>The Job Ready system is used as a comprehensive set of tools and resources allowing you to self-assess, job match, job search, take online training and testing all for the purpose of achieving certifications and preparing you for the next stage in your career.</p>
Individual Employment Plan Development:	X		<p>The purpose of the Individual Employment Plan (IEP) is to outline a strategy that will assist participants in achieving their employment goals. The IEP records the participant's job goals, and specific action steps and estimated time frames for achieving those goals.</p> <p>The IEP is developed as a joint effort between Experience Works Representatives and participants. At the end of the process the participant signs the IEP and receives a</p>

		<p>copy for ongoing reference. The IEP is also shared with the training site supervisor to ensure that the supervisor is part of the team helping the participant to achieve his/her goals. Experience Works Representatives make frequent contacts with participants to review and document the progress they are making in achieving the milestones set forth in their IEPs.</p> <p>At least every six months, the IEP is formally reviewed and modified as necessary. This IEP process is an essential and ongoing service provided to participants that continues until they complete training, find a job and/or leave the program.</p> <p>Each time the IEP is updated with significant changes, both the participant and the appropriate staff member(s) sign</p>
Career Planning, Counseling:	X	<p>EW staffs are here to help and assist participants in career development efforts through a wide variety of quality articles, videos and links to other websites meant to help searching for and finding quality information related to the local job market and what skills are needed to be successful in obtaining that perfect job.</p> <p>Educational course in various career areas are offered to the EW participant. We encourage our participants to take advantage of these free and low cost learning opportunities available online. For their benefit, we've assembled a helpful set of links to a wide variety of quality online training opportunities</p>
Workforce Preparation Activities:	X	<p>Workforce Development Centers or One-Stops Centers offer the EW participants registration for workforce services beyond job referrals. EW participants take classes in computers (Basic and Advanced) The participant are able to apply for unemployment benefits and well as veterans assistance.</p>
Short-term Prevocational Services:		X Not offered by EW Program
Internships and Work Experience:	X	<p>Each participant receives wages for the number of hours they are in training at a host agency. Hours are determined by the local project based on availability of SCSEP funding.</p> <p>Participants, training site supervisors, and the Experience Works representative work together to develop a set work schedule. Weekly hours are subject to decrease/increase based on the availability of program funds. Participants are not permitted to exceed 8 hours in a day or 29 hours in a week. Participants may not work additional hours unless authorized in advance by Experience Works.</p> <p>SCSEP participants receive the federal or state minimum hourly wage, whichever is higher. Payments are received every two weeks</p>

Financial Literacy:		X	Not offered by EW Program
English Language Acquisition:		X	EW staff has access to English Language Services through the National office.
Out of Area Job Search:	X		<p>Job Exploration- EW staff helps participants seeking employment in other areas of the state by completing an assessment in Job Ready of their skills such as: work, personal and transferable skills.</p> <p>The participants completes a self-assessment of their work interests and skills, re-entering the workforce or starting your own business; these are all challenging endeavors as you explore where to turn next in your vocational path. To give the participant a head start in your resource search, be sure to take advantage of the articles, videos and websites we have assembled.</p>

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	Not offered by EW program. A participant can be referred to the local one-stop for assistance, if needed.
On-the-Job Training (OJT):	X		<p>On-the-Job-Experience is based on a participant's service strategy, the availability of jobs, and the needs of local employers. OJE help a participant obtain an unsubsidized job with a public or private employer that requires specific skills not attainable through a regular community service assignment. OJE training should be consistent with the participant's IEP, which should detail the skills to be attained and specify realistic timelines for achieving those goals. Participants must have completed at least two weeks at a community service assignment to be eligible for OJE. Active host agencies are prohibited from being OJE contractors.</p> <p>All OJE agreements are negotiated based on the requirements approved by DOL each year. Participants enrolled in OJE will receive training onsite at the employer's workplace. The employer pays the participant's wages and worker's compensation during the OJE, unless otherwise specified in the OJE agreement. T</p> <p>he agreement must specify that at the end of the training, if the participant's performance is satisfactory, he or she will be placed on the employer's unsubsidized payroll.</p> <p>All OJE agreements must follow the standard Experience Works OJE contract requirements and be pre-approved by the Operations Division. A copy of the agreement must be sent to the national office to the attention of the Operations Division.</p> <p>Staff may place a participant at an employer's worksite for up to 40 hours per week for a period of</p>

			up to 12 weeks. The potential employer may be reimbursed up to 100 percent of wages earned by the participant in an OJE training that will last for no more than four (4) weeks. When the OJE will exceed four weeks, the potential employer may be reimbursed for up to 50% earned by the participant in OJE training. OJE employer reimbursements are paid from the program budget for participant wages and fringe benefits. During the OJE, Experience Works staff will monitor the progress of the participant and check in with the employer to address any issues that should arise such as safety concerns, performance issues, or any other situations that would affect the successful outcome.
Workplace and Cooperative Education:	X		Offered through the Job Ready Program
Training Programs Operated by the Private Sector:	X		Referrals are given to EW participants through the EW's National Partnering Employers.
Skills Upgrading and Retraining:	X		Offered through the Job Ready Program
Entrepreneurial Training:		X	Not offered through the EW program. However, referrals are available to any participant seeking to start their own business
Job-Readiness Training:	X		Offered through the Job Ready Program
Adult Education and Literacy (AEL) Programs:	X		Offered through the Job Ready Program
Customized Training:		X	Not offered through the EW program
Incumbent Worker Training:		X	Not offered through the EW program
Transitional Jobs:		X	Not offered through the EW program

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		X	Not offered through the EW program
Job Posting:	X		Job referrals from local One Stops Centers and local employers
Applicant Pre-screening:	X		Offered through the Job Ready Program
Recruitment Assistance:		X	Provided by local One Stop Workforce Centers
Training Assistance:	X		Offered through the Job Ready Program
Labor Market Information:		X	Provided by local One Stop Workforce Centers
Employer Information and Referral:	X		EW representatives provide this information to any EW participant.
Rapid Response and Layoff Aversion:		X	Provided by local One Stop Workforce Centers

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

The need for supportive services is identified during assessments and reassessments, and at any time such a need is brought up by the participant or otherwise comes to the attention of Experience Works. Supportive services are included in the participant's IEP.

Staff will make every effort to assist participants in obtaining needed supportive services. Experience Works may provide supportive services directly or arrange for services to be provided by another entity. To the extent feasible, staff will arrange for payment of expenses related to supportive services from other entities. When other resources are not available, SCSEP funds may be utilized. Services include: clothing, food, transportation, eye exam and/or eyeglasses, housing assistance, and sometimes classroom training.

Job Corps

Job Corps

Primary Office Location:	430 East Grand Ave, Des	Phone:	(515) 281-	Fax:	(515) 281-9704
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	Moines, IA 50309		9685		
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	Services are provided to all counties in Iowa. Job Corps Centers are locating in Denison, IA and Ottumwa, IA.				
Description of program in relation to the One Stop system:	Job Corp is a free education and training program that helps young people learn a career, earn a high school diploma or a high school equivalency, and find and keep a good job.				

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Age 16-24
Outreach, Intake, Orientation and Referral:	X		
Initial Assessment:	X		
Labor Exchange Services:			
Employment Statistics-Labor Market Information:	X		
Eligible Provider Performance and Program Cost Information:			
Local Performance Information:			
Supportive Services Information:			
Unemployment Compensation:			
Financial Aid Information:			
Follow-Up Services:	X		
Comprehensive and Specialized Assessments:			
Individual Employment Plan Development:	X		
Career Planning, Counseling:	X		
Workforce Preparation Activities:	X		
Short-term Prevocational Services:			
Internships and Work Experience:	X		
Financial Literacy:	X		
English Language Acquisition:			
Out of Area Job Search:	X		

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		
On-the-Job Training (OJT):	X		
Workplace and Cooperative Education:			
Training Programs Operated by the Private Sector:			
Skills Upgrading and Retraining:			
Entrepreneurial Training:			
Job-Readiness Training:	X		
Adult Education and Literacy (AEL) Programs:			
Customized Training:			

Incumbent Worker Training:			
Transitional Jobs:			

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:			
Job Posting:			
Applicant Pre-screening:			
Recruitment Assistance:			
Training Assistance:			
Labor Market Information:			
Employer Information and Referral:			
Rapid Response and Layoff Aversion:			

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?
Available based on each individual need and to be outlined in the IEP.

Migrant/Seasonal Farmworker					
Proteus Inc.					
Primary Office Location:	107 N 7 th St Fort Dodge Iowa	Phone:	515-573-8225	Fax:	515-573-5299
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	Proteus Inc. will provide services in all counties throughout the region. Services can be provided in our office, however, we usually travel to the clients location to provide services by appointment. Fort Dodge office hours are 8:00 am to 4:30 pm. Hours outside of these hours can be arranged as needed.				
Description of program in relation to the One Stop system:	The National Farmworker Jobs Program is a federally funded program to assist the migrant and seasonal farmworkers of Iowa. Our clients are on a career pathway to increase their skills and be able to find full time, year round employment. This is typically achieved through training for a degree or certificate, or other career coaching.				

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	Y		Must have performed work in agriculture in the last 2 years. Meet income guidelines. Eligibility is performed over the phone or in person.
Outreach, Intake, Orientation and Referral:	Y		Outreach is performed in all counties of the region. We will meeting the client in their location for intake, and make local referrals as needed.
Initial Assessment:	Y		Proteus utilizes several assessments to determine a client's skills, and be able to determine the appropriate training program for them. This is done in person, at the clients location.
Labor Exchange Services:		N	
Employment Statistics-Labor Market Information:	Y		Proteus will use several resources to assist a client with Labor Market Information in assisting them with choosing a career path

Eligible Provider Performance and Program Cost Information:		N	
Local Performance Information:		N	
Supportive Services Information:	Y		Supportive services are available to clients to provide a variety of services in case of emergencies. We are able to assist with Fuel, Groceries, Rental Assistance, Auto Repairs and more.
Unemployment Compensation:		N	
Financial Aid Information:	Y		Proteus will assist clients in filling out their FAFSA form to determine if they can qualify for Federal Aid
Follow-Up Services:	Y		Proteus provides follow up services for all clients for a period of 12 months. This can be done a number of ways, but also includes verifying the job placement and verification of wages earned.
Comprehensive and Specialized Assessments:	N		Our assessments are more general and used to determine what training method or program is appropriate for clients.
Individual Employment Plan Development:	Y		Each client will work closely with their Case Manager to create an Individual Employment Plan.
Career Planning, Counseling:	Y		Proteus will work closely with all NFJP clients to set goals and monitor progress in their IEP. Career Planning is coaching is included in this process.
Workforce Preparation Activities:	Y		Proteus can offer clients Job Readiness training in order to assess and improve soft skills. Assisting them in being ready to return to full time year round employment.
Short-term Prevocational Services:	Y		While the client is going through training, even short term they still qualify for Proteus Services.
Internships and Work Experience:	Y		Proteus can offer Work Experience options to clients
Financial Literacy:	Y		Proteus is currently working on creating a Financial Literacy program in accordance to the Department of Labor Youth requirements.
English Language Acquisition:	Y		Proteus will be able to partner and assist in paying for training for ESL classes for clients that are in need.
Out of Area Job Search:	Y		Proteus will assist all clients in conducting job searches, including locations outside of their local areas.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	Y		Proteus will partner with local agencies or educational institutions to be able to provide training to clients
On-the-Job Training (OJT):	Y		Proteus will be able to assist clients in OJT opportunities. Proteus will be able to pay a portion of the clients wages while they are completing the training.
Workplace and Cooperative Education:		N	
Training Programs Operated by the Private Sector:	Y		Proteus will be able to assist clients with receiving a credential in either the private sector or a public training institution.
Skills Upgrading and Retraining:	Y		Proteus will partner with local agencies or education institutions to be able to provide training to clients. Soft Skill training can be conducted by Proteus Case Managers.
Entrepreneurial Training:	Y		Proteus will partner with local agencies or education institutions to be able to provide training to clients.
Job-Readiness Training:	Y		Job-Readiness Training can be provided to clients either through the one stop center, or be conducted by the Proteus Case Manager
Adult Education and Literacy (AEL) Programs:	Y		Clients can receive assistance to pay for AEL programs including assistance for paying for needed testing.
Customized Training:	Y		An Individual Employment Plan is created for each client, and monitored for progress. This can involve making changes to their planned training program depending on a number of circumstances.

Incumbent Worker Training:		N
Transitional Jobs:		N

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		N	
Job Posting:		N	
Applicant Pre-screening:		N	
Recruitment Assistance:	Y		Employers will be able to contact Proteus to inquire if there are any clients that would be a good fit for their organization
Training Assistance:	Y		NFJP clients can qualify for training assistance in receiving a credential they will need to be qualified for a particular career.
Labor Market Information:	Y		Employers can contact Proteus to receive Labor Market Information.
Employer Information and Referral:	Y		Proteus is always looking to increase their network of employers that are currently in need of applicants, and strive to make appropriate referrals whenever possible.
Rapid Response and Layoff Aversion:		N	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Supported Services offered to Proteus Clients are:

Fuel, Groceries, Rental Assistance, Utilities Assistance, Daycare Assistance, Minor Car Repairs. These are typically offered in cases of emergencies and as budgets allow.

Veterans Services

Iowa Workforce Development

Primary Office Location:	IowaWORKS, Fort Dodge	Phone:	515-576-3131	Fax:	515-955-1420
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>IowaWORKS 3 Triton Circle Fort Dodge, Ia. 50501</p> <p>All Veterans are able to access basic career services In person during the hours of 8:30-4:30, Mon , Tues, Thurs & Fri 8:30-4:30, Wed 9:00-4:30. Veterans receive Priority of Service in DOL employment and training programs.</p> <p>The Veteran Representative is available by appointment to Veterans who meet the Significant Barriers to Employment criteria. The Veteran Representative is in the Fort Dodge office on a part time basis, usually on Wednesday and Thursday, every other week.</p>				
Description of program in relation to the One Stop system:	<ul style="list-style-type: none"> <u>VETERANS</u> The Jobs for Veterans' State Grants (JVSG) creates opportunities for all eligible veterans and spouses to obtain meaningful and successful careers through provision of resources and expertise that maximize employment opportunities and protect veterans' employment rights. Services provided by the Veteran Representative include comprehensive assessments, development of an Individual Employment Plan, career counseling, and referrals to other veteran and community organizations as needed. The Veteran Representative partners with the Business Services team to promote the hiring of veterans and job development to employers, employer associations, and business groups. The Veteran Representative also performs outreach to veterans and veteran's organizations. All staffs provide services to Veterans. The Veteran 				

Representative provides services to those Veterans with significant barriers to employment, as specified in the Veterans program regulations.

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Veterans are given an assessment to determine if they meet the criteria to be considered to have Significant Barriers to Employment.
Outreach, Intake, Orientation and Referral:	X		Vet Rep and center staff market our services to Veterans and Veteran organizations. We also make referrals to various organizations to assist Veterans with services.
Initial Assessment:	X		Integration Center – completes initial assessments on all Veterans to determine what resources and next steps are needed based on their needs.
Labor Exchange Services:	X		lowaJobs.org – website that provides job openings for Veterans and employers. Available online 24/7.
Employment Statistics-Labor Market Information:	X		Available online 24/7 through the Iowa workforce Development website, plus with staff assistance in the office during regular business hours. Specific Veteran data can also be obtained when requested.
Eligible Provider Performance and Program Cost Information:		X	
Local Performance Information:	X		Veterans track and report on performance measures through monthly and quarterly reports.
Supportive Services Information:	X		Information is provided to Veterans on supportive services and financial assistance as needed in order to overcome barriers to employment. Veterans may be co-enrolled or referred to additional resources as needed for supportive services.
Unemployment Compensation:		X	The Veterans program or staff does not provide or perform UI functions. However, UI assistance to Veterans is available to Veterans at the Center and is provided by W-P or UI staff. They assist Veterans with filing UI – UI Appointments for in depth questions are scheduled as needed or referred to the customer Service number, 866-239-0843. Filing for UI is available 24/7 via the online website.
Financial Aid Information:	X		Make referrals to agencies and information online about financial aid. Also discuss GI Bill and Gold Card information.
Follow-Up Services:	X		Follow up is completed with Veterans to determine if they were able to retain successful employment.
Comprehensive and Specialized Assessments:	X		Work with Veterans and employers on NCRC assessment, CR101, and other various resources that are available online.
Individual Employment Plan Development:	X		Employment plans are developed with all Veterans.
Career Planning, Counseling:	X		Talk with Veterans about what their Career Plans are or assist them with determining what their next steps could be.
Workforce Preparation Activities:	X		Workshops are provided on a daily basis in the center providing various soft and hard skills for employment.
Short-term Prevocational Services:	X		
Internships and Work Experience:	X		Veterans are referred to Internships and apprenticeships that are available in the area.
Financial Literacy:	X		Veterans are referred to workshops provided each month.
English Language Acquisition:	X		Rosetta Stone program is available at no cost in our center during office hours.
Out of Area Job Search:	X		Assist customers looking at national and other state job websites as needed.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:		X	
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Workshops are held on daily basis to assist with job readiness in the centers.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		Business Services team discusses with business how Veterans can fill their job needs.
Job Posting:	X		
Applicant Pre-screening:		X	Referrals for Veterans are made for these areas, but the Veteran program itself does not specifically provide these services on a routine basis.
Recruitment Assistance:	X		Referral and job development for Veterans, job fairs for Veterans, Home Base Iowa is promoted to employers.
Training Assistance:		X	
Labor Market Information:		X	
Employer Information and Referral:		X	
Rapid Response and Layoff Aversion:		X	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Career counseling, service management, gas cards for job search and when starting new employment.

TANF/PROMISE JOBS

Iowa Workforce Development

Primary Office Location:	IowaWORKS, Fort Dodge	Phone:	515-576-3131	Fax:	515-955-1420
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	IowaWORKS 3 Triton Circle Fort Dodge, Ia. 50501 Services available in person by appointment only, or by phone during normal business hours: 8:30am-4:30pm Mon, Tues, Thurs, Fri and 9:00am-4:30pm Wed.				
Description of program in relation to the One Stop system:	PROMISE JOBS, "Promoting Independence and Self Sufficiency through Employment," is Iowa's TANF Employment & Training program designed to assist cash assistance recipients to become self-sufficient through participation in work ready activities. Program participants will develop an individualized Employment Plan outlining work ready activities in order to reach their individualized goals and reduce their dependency on the welfare support systems. A number				

of work ready activities are available to PROMISE JOBS participants, including:

- Assessments – Aptitudes and interest inventories are used to help participants determine their best route toward meeting their individual goals.
 - Life Skills – Workshops covering money management, self-esteem, housing information, nutrition, parenting information, identifying personal goals, etc.
 - Job Seeking and Skills Training – Workshops covering interviewing techniques, résumés, completing job applications, career exploration, networking, building skills and other work search information.
 - Job Search/Job Coaching – Expanding and capitalizing on job search techniques in order to obtain employment with a livable wage.
 - Employment & Community Service Opportunities – Obtaining/retaining full/part-time employment through unsubsidized employment, subsidized employment, self-employment, work experience, and/or community service opportunities to build and expand experiences and skills.
 - Apprenticeship Opportunities – Education, training and employment option available to job seekers wanting to earn a wage while receiving specialized training in a skilled profession.
 - Basic Education – Includes assistance with covering the costs and supportive assistance in order to obtain their high school diploma, HiSET (formerly known as GED) certificate, adult basic education, and English-as-a-Second-Language (ESL) to open doors to opportunities that provide sustainable earnings.
 - Post-Secondary Classroom Training – Includes assistance with academic and vocational training and certification to prepare participants for careers that are in high demand.
 - Parenting Skills – Classes that provide parents resources and techniques to adapt to demands parenting requires.
 - Family Development Services – Supportive services to assist with addressing and overcoming the challenges and obstacles family and work place on participants.
 - Family Planning Services – Classes that provide the resources to gain a better understanding on financial and social impacts of raising a family.
- Supportive services are offered to program participants as they prepare to become work ready individuals. Services may include: transportation assistance, childcare, housing assistance, tuition/books, work related licensing, assistance with interviewing and work uniforms. Each local area has a network of community resources and supportive services.
- Family Development Self-Sufficiency (FaDSS) program partners with PROMISE JOBS to assist families build on their strengths, make connections to local resources, identify priorities, set goals and celebrate successes. In Region 5, FaDSS is a partner program operated by Upper Des Moines Opportunity (UDMO).

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Must be receiving cash assistance and be referred by DHS.
Outreach, Intake, Orientation and Referral:	X		Intake, program orientations, co-enrollment, and community partner referrals are conducted on an on-going basis at the One-Stop Center in Region 5.
Initial Assessment:	X		Conducted at the Center office upon arrival and prior to enrollment into individualized case managed services.

Labor Exchange Services:	X		Provided to all PROMISE JOBS participants who are looking for work. Job referrals are given by both PJ and partner staff.
Employment Statistics-Labor Market Information:	X		Available online or at the Center to all PJ staff
Eligible Provider Performance and Program Cost Information:	X		Available upon request.
Local Performance Information:	X		Available upon request.
Supportive Services Information:	X		Supportive services are offered to program participants as they prepare to become work ready individuals. Each local area has a network of community resources and supportive services.
Unemployment Compensation:		X	Available at the Center, but through other partner staff.
Financial Aid Information:	X		
Follow-Up Services:	X		As outlined by PROMISE JOBS policy.
Comprehensive and Specialized Assessments:	X		Available upon request or as determined by case manager.
Individual Employment Plan Development:	X		Individual Employment Plans are developed at time of enrollment into case managed services and updated frequently.
Career Planning, Counseling:	X		In depth career planning provided to any job seeker and program participant to assist in identifying a career pathway.
Workforce Preparation Activities:	X		Job readiness workshops are offered frequently at IowaWORKS during normal business hours as scheduled. Also available in outlying communities upon request.
Short-term Prevocational Services:		X	Offered periodically at IowaWORKS by partner staff during normal business hours as scheduled. Also available in outlying communities upon request.
Internships and Work Experience:	X		Skilled Iowa Internships, posted internship, and case managed internships/Work Experiences are offered in partnership with IWD. Eligibility determination may be required.
Financial Literacy:	X		Available to any job seeker within Region 5 through workshops, one-one counseling, and via referral to community partners.
English Language Acquisition:	X		As part of an integrated IowaWORKS office English Language Acquisition services via Rosetta Stone are offered to any job seeker within Region during normal business hours.
Out of Area Job Search:	X		Provided upon request.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:	X		Provided to eligible individuals as deemed necessary and appropriate.
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Provided to eligible individuals as deemed necessary and appropriate.
Adult Education and Literacy (AEL) Programs:	X		Provided to eligible individuals as deemed necessary and appropriate.
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		X	
Job Posting:		X	
Applicant Pre-screening:		X	

Recruitment Assistance:		X	
Training Assistance:		X	
Labor Market Information:		X	
Employer Information and Referral:		X	
Rapid Response and Layoff Aversion:		X	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Services may include: transportation assistance, childcare, housing assistance, tuition/books, work related licensing, assistance with interviewing and work uniforms. Available to eligible case managed individuals based on individual needs and must be outlined on the FIA and IEP.

Trade Adjustment Act

Iowa Workforce Development

Primary Office Location:	Fort Dodge	Phone:	515-576-3131	Fax:	515-955-1420
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>IowaWORKS 3 Triton Circle Fort Dodge, Ia. 50501</p> <p>Services available in person or by phone: 8:30am-4:30pm Mon, Tues, Thurs, Fri and 9:00am-4:30pm Wed.</p> <p>Services are also provided as needed throughout the region as layoff events occur that qualify under the Trade Act.</p>				
Description of program in relation to the One Stop system:	<ul style="list-style-type: none"> <u>TRADE ADJUSTMENT ASSISTANCE PROGRAM</u> The Trade Act of 1974, as amended, is a Federal program establishing the Trade Adjustment Assistance (TAA) program which provides reemployment assistance to workers in firms hurt by foreign trade (e.g. production has been/is being shifted to a foreign country, services are being outsourced to a foreign country, increased imports of articles or services, loss of business with a TAA-certified firm). <u>Program benefits</u> may include job search allowances, relocation allowances, wage subsidy benefits for workers age 50 and older, paid training and support services, and/or Trade Readjustment Allowances (TRA). 				

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	x		As Dislocated Workers (DW) are deemed eligible for Trade Act services, staff assist the DW to determine what services under the Trade Act they are eligible for.
Outreach, Intake, Orientation and Referral:	X		Trade Information Meetings are set up for outreach and orientation to the program when DOL determines the layoff to be Trade eligible.
Initial Assessment:	X		Completes initial assessments on all Dislocated Workers under Trade to determine what resources and next steps are needed based on their needs.
Labor Exchange Services:	X		IowaJobs.org – website that provides job openings for Dislocated Workers/Trade and employers. Available online 24/7.

Employment Statistics-Labor Market Information:	X	Provided by staff to assist with guidance in career counseling.
Eligible Provider Performance and Program Cost Information:	X	Guidance provided by staff to ensure that the participant develops a training plan including provider information and cost.
Local Performance Information:	X	Performance measures tracked through Trade and DW.
Supportive Services Information:	X	Trade provides some support services, and others are available through co-enrollment into DW.
Unemployment Compensation:	X	The Trade UI benefit is called the Trade Readjustment Allowance (TRA). It can be utilized when regular UI benefits have been exhausted. Filing for UI/TRA is available 24/7 via the online website or in the office.
Financial Aid Information:	X	Trade provides financial assistance for training and this information is shared at the Orientation/Informational meetings.
Follow-Up Services:	X	Follow up is completed with Dislocated Workers/Trade to determine if additional assistance is needed.
Comprehensive and Specialized Assessments:	X	Work with Dislocated Workers/Trade NCRC assessment, CR101, and other various resources that are available online.
Individual Employment Plan Development:	X	Employment plans are developed with all Dislocated Workers/Trade.
Career Planning, Counseling:	X	Discussions with Dislocated Workers/Trade about what their career or training needs are and assist them in determining what their next steps should be.
Workforce Preparation Activities:	X	Workshops are provided routinely in the center and on site if requested by the company providing various soft and hard skills training for employment.
Short-term Prevocational Services:	X	Can be provided as part of the training plan by Trade or through co-enrollment with DW.
Internships and Work Experience:	X	Dislocated Workers/Trade are referred to Internships and apprenticeships that are available in the area.
Financial Literacy:	X	Dislocated Workers/Trade are referred to workshops provided each month.
English Language Acquisition:	X	Rosetta Stone program is available at no cost in our center during office hours.
Out of Area Job Search:	X	Assist customers looking at national and other state job websites as needed. May be eligible for mileage and lodging financial assistance for job search out of the area.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		Eligible and paid for by Trade Act funds to a training provider.
On-the-Job Training (OJT):	X		A component of Trade.
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:	X		Could provide financial reimbursement to a private sector training provider if on the list of approved training providers.
Skills Upgrading and Retraining:	X		Financial assistance provided.
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Workshops are held routinely to assist with job readiness in the centers.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		Employer Services team discusses with business how Dislocated Workers/Trade can fill their job needs.

Job Posting:	X		
Applicant Pre-screening:		X	Referrals for Dislocated Workers/Trade are made for these areas, but the Trade program itself does not specifically provide these services on a routine basis.
Recruitment Assistance:		X	
Training Assistance:		X	
Labor Market Information:		X	
Employer Information and Referral:		X	
Rapid Response and Layoff Aversion:		X	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Employment and retraining assistance, UI/TRA, and financial assistance for support services such as mileage. Other support service are available through co-enrollment with DW.

Unemployment Insurance (UI)

Iowa Workforce Development

Primary Office Location:	Fort Dodge	Phone:	515-576-3131	Fax:	515-955-1420
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>IowaWORKS 3 Triton Circle Fort Dodge, Ia. 50501</p> <p>UI claim filing and minor assistance is available in person during regular business hours: 8:30am-4:30pm Mon, Tues, Thurs, Fri and 9:00am-4:30pm Wed. In depth UI assistance is available by calling the toll free Customer service Center number, 866-239-0843, or in the local office on an appointment basis as scheduled.</p> <p>UI informational services are provided as needed in the surrounding counties by staff from the local office in case of a mass lay off or plant closing. Services are also available 24/7 on the Iowa Workforce Development website that can be accessed by any computer. Many public libraries also have the Virtual Access Point (VAP) website on their computers for easier access.</p>				
Description of program in relation to the One Stop system:	<ul style="list-style-type: none"> <u>UNEMPLOYMENT INSURANCE SERVICES DIVISION</u> The primary responsibility of this division is to administer the provisions of the Iowa employment security law and related federal programs in accordance with pertinent laws, regulations, and policies as it relates to the proper payment of Unemployment Insurance benefits. The division administers the payment of job insurance benefits to eligible individuals, determines which employers are subject to the state and federal laws enacted in this area, supervises the collection of taxes from these employers, and oversees a program to control the quality of benefit payment and revenue collection. These functions are performed by the following bureaus: Benefits bureau. The benefits bureau determines the eligibility of individuals claiming unemployment insurance. Tax bureau. The tax bureau is responsible for the maintenance and control of all records of unemployment insurance tax paid by liable employers in the state of Iowa. Integrity Bureau. The bureau is comprised of four distinct work units: 				

Investigations and Recovery, Misclassification of Workers, Quality Control, and Collections.

The IowaWORKS center provides customers with online filing of unemployment insurance claims, providing information and answering questions and assisting with issues as they arise on the claims. Staff co-enrolls the claimants in One-Stop center membership, therefore giving them access to all programs for which they are eligible. This step is used to connect claimants to re-employment services at the center. The goal is to help them to become gainfully employed in meaningful employment. Claimants are oriented to the system services, and all workshop and training opportunities offered.

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	x		Monetary eligibility is determined by a review of base period wages using a mathematical formula. Non-monetary eligibility is determined according to the reason for the job separation. This may be determined through the fact-finding and appeals process.
Outreach, Intake, Orientation and Referral:	X		UI Orientation sessions are available weekly at the Center. Claimants are referred to other partner services as needed.
Initial Assessment:	X		Integration of services at the One-Stop Center – through triage, determine if claim is needed and how to file. Co-enroll in all services for which they are eligible. complete Individual Service Plan for all UI customers who are not job attached, and also for those wishing to seek other employment even if job attached to determine what resources and next steps are needed based on their needs.
Labor Exchange Services:	X		IowaJobs.org – website that provides job openings for UI customers and employers. Available online 24/7.
Employment Statistics-Labor Market Information:	X		UI information is compiled and posted monthly via the IWD Labor Market Information website.
Eligible Provider Performance and Program Cost Information:		X	
Local Performance Information:		X	
Supportive Services Information:		X	
Unemployment Compensation:	X		All UI customers are assisted with filing for UI or receiving basic information about UI. UI Appointments for in depth questions and issues are scheduled, or the claimant can choose to call the 866-239-0843 UI Customer Service Assistance line. Filing for UI is available 24/7 via the online website.
Financial Aid Information:		X	
Follow-Up Services:		X	Not usually done unless follow up on a claim issue is needed, or audited by Quality Control.
Comprehensive and Specialized Assessments:		X	
Individual Employment Plan Development:	X		Through the integrated One-Stop Center, UI customers who visit the IowaWORKS office have Employment plans developed.
Career Planning, Counseling:	X		Talk with UI customers about what their Career Plans are or assist them with determining what their next steps could be.
Workforce Preparation Activities:	X		Workshops are provided on a routine basis in the center providing training for various soft and hard skills needed for employment. Re-employment services (RES) workshops are held weekly at the office to provide job readiness information as well as orientation to system resources.
Short-term Prevocational Services:		X	

Internships and Work Experience:	X		UI customers are referred to Unpaid Internships through Skilled Iowa, and apprenticeships that are available in the area.
Financial Literacy:	X		UI customers are referred to workshops provided each month.
English Language Acquisition:	X		Rosetta Stone program is available at no cost in our center during office hours.
Out of Area Job Search:	X		Assist customers looking at national and other state job websites as needed.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:		X	
Entrepreneurial Training:		X	
Job-Readiness Training:	X		Workshops are held routinely to assist with job readiness in the centers.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:	X		Employer Services team or other center staff knowledgeable about UI may answer basic questions from employers regarding UI rules and regulations. Field Auditors in the One-Stop assist employers with their UI accounts.
Job Posting:	X		Jobs are posted on line, and qualified claimants are referred.
Applicant Pre-screening:		X	The UI program itself does not specifically provide these services on a routine basis.
Recruitment Assistance:		X	
Training Assistance:		X	
Labor Market Information:		X	
Employer Information and Referral:		X	
Rapid Response and Layoff Aversion:	X		UI information/staff is part of the local Rapid Response Team.

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

None, although Training Extended Benefits (TEB) and Department Approved Training (DAT), may be available to those attending school while a UI claimant, if they meet the eligibility guidelines.

Community Action Block Grant

Upper Des Moines Opportunity, Inc. (UDMO, Inc.), FADSS/Outreach

Primary Office Location:	Graettinger, Iowa (CENTRAL)	Phone:	712-859-3885	Fax:	712-859-3892
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available	<p>Hamilton County Outreach Office 1440 E. 2nd St. Webster City, IA 50595 Phone: (515) 832-6451 Fax: (515) 832-5078 Hours: 8:00 am to 4:00 pm M-F</p> <p>Humboldt County Outreach Office</p>				

(in person, by phone, by appointment, etc.)

Humboldt County Courthouse
3rd Floor PO Box 100
Dakota City, IA 50529
Phone: (515) 332-3631
Fax: (515) 332-7137
Hours: 9:00 am to 4:00 pm M- Th

Pocahontas County Outreach Office

406 NW 7th St
Pocahontas, IA 50574
Phone: (712) 335-3335
Fax: (712) 335-3741
Hours: 8:00am to 4:00pm M-F

Webster County Outreach Office (Primary Contact for this Region)

113 South 10th Street
Fort Dodge, IA 50501
Phone: (515) 576-7774
Fax: (515) 955-1386
Hours: 8:00 am to 4:00pm M-F

Wright County Outreach Office

221 W. Broadway
Eagle Grove, IA 50533
Phone: (515) 448-3704
Fax: (515) 603-5923
Hours: 9:00am to 4:00pm M, T, Th, F

FaDSS- Staff meet with families in their homes and hours vary depending on the needs. Staff are located in the Outreach offices in the counties that are served.

Description of program in relation to the One Stop system:

UDMO provides a variety of comprehensive services for individuals, children and families of all ages designed to help alleviate the effects of poverty in their lives. The outreach offices are the gateway to all the services we provide and also can serve as a resource & referral location for other services in the community.

Family Development and Self Sufficiency (FaDSS)

Family: Iowa families are strong, resourceful, and resilient. The Family Development and Self Sufficiency (FaDSS) program will provide your family with the support and encouragement you need to build on the strengths you already have. We're there for you- every step of the way.

Development: Our Family Development Specialists work with you where you feel most comfortable- in your own home. We will assist in connecting your family to resources such as housing, food and energy assistance, transportation, counseling, and parent education.

Self-Sufficiency: We work with your entire family to identify your priorities, set goals, and celebrate progress in moving towards self-sufficiency.

Eligibility: If you are receiving Family Investment Program (FIP) cash benefits and participate in

			other job related topics.
Adult Education and Literacy (AEL) Programs:		X	
Customized Training:		X	
Incumbent Worker Training:		X	
Transitional Jobs:		X	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		X	
Job Posting:		X	
Applicant Pre-screening:		X	
Recruitment Assistance:		X	
Training Assistance:		X	
Labor Market Information:		X	
Employer Information and Referral:	X		If Outreach Specialist or FaDSS Specialists are aware of any job opening or opportunities they will refer families to those employers.
Rapid Response and Layoff Aversion:		X	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

Housing and Urban Development

Fort Dodge Housing Authority: Section 8 and Public Housing, Family Self-Sufficiency(FSS)

Primary Office Location:	Fort Dodge Iowa Webster County	Phone:	515-573-7751	Fax:	515-573-7140
Location: Where services are provided in all Region 5 counties: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright. Include locations, hours, staff, and how available (in person, by phone, by appointment, etc.)	<p>Services are provided in Webster, Calhoun, Pocahontas, Hamilton, Wright and Humboldt counties.</p> <p>Fort Dodge Housing offers Section 8 housing in all 6 counties. Public housing is only offered in Fort Dodge. People can apply online at www.f-d-housing.org, stop in the office, or call and request that an application be mailed to them. The FSS program is offered to both Section 8 and Public housing residents and is voluntary. Two staff members work exclusively with the Family Self-Sufficiency program. FSS staff are available in person, by phone and appointment. Will travel as needed.</p> <p>Office is located at 700 South 17th St. Fort Dodge IA 50501</p> <p>Office hours: Monday-Thursday 9:00a.m.-5:00p.m. Friday 9:00a.m.-4:00p.m.</p>				
Description of program in relation to the One Stop system:	<p>Fort Dodge Housing provides rental assistance to low to moderate income families through the Section 8 Program and the Public Housing Program. The Public Housing program offers affordable housing options for individuals and families throughout the city of Fort Dodge. The Public Housing Program also includes apartments for persons age 62 and older and /or disabled. The Section 8 program provides rental assistance in the private rental market in a six county area. A portion of the families rent is paid directly to the landlord through the Section 8 Program. All program applicants must meet income guidelines. The Family Self-Sufficiency Program is a voluntary program available to both Public Housing and Section 8 program participants. The FSS program works with families to increase earned income and become self-sufficient through goal setting. An escrow account may be established based on an increase in</p>				

earned income as an incentive of the FSS Program. Participants are eligible to receive the escrow funds upon successful completion of the program.

CAREER SERVICES	Yes	No	Brief Description (include description of what is offered, how offered, when offered, etc.)
Eligibility of Services:	X		Eligibility requirements for Section 8 and Public Housing include income eligibility and background checks. Public housing has a more in depth eligibility process to determine financial history and suitability for public housing. There is an interview with the Public Housing manager. To be eligible for the FSS program a resident has to be eligible for either Section 8 or Public Housing. The FSS program is voluntary.
Outreach, Intake, Orientation and Referral:	X		Intake is to determine eligibility for housing assistance. FSS Program is voluntary. Referrals are made to One Stop partners for many services.
Initial Assessment:		X	
Labor Exchange Services:		X	
Employment Statistics-Labor Market Information:		X	
Eligible Provider Performance and Program Cost Information:		X	
Local Performance Information:		X	
Supportive Services Information:	X		Offer rental assistance and connect clients with specific services based on client needs.
Unemployment Compensation:		X	
Financial Aid Information:		X	
Follow-Up Services:		X	
Comprehensive and Specialized Assessments:		X	
Individual Employment Plan Development:	X		FSS participants can receive individualized assistance regarding employment services and goals. Referrals to IWD re: resumes, job search unemployment, NCRC testing and Promise Jobs.
Career Planning, Counseling:	X		FSS participants can receive individualized assistance regarding employment services and goals. Referrals to IWD re: resumes, job search unemployment, NCRC testing and Promise Jobs.
Workforce Preparation Activities:	X		FSS participants can receive individualized assistance regarding employment services and goals. Referrals to IWD re: resumes, job search unemployment, NCRC testing and Promise Jobs.
Short-term Prevocational Services:		X	
Internships and Work Experience:		X	
Financial Literacy:	X		Workshops are offered throughout the year collaboration with ISU Extension.
English Language Acquisition:		X	
Out of Area Job Search:	X		Assist with job seeking via IWD website and referrals to other employment agencies.

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		X	
On-the-Job Training (OJT):		X	
Workplace and Cooperative Education:		X	
Training Programs Operated by the Private Sector:		X	
Skills Upgrading and Retraining:		X	
Entrepreneurial Training:		X	
Job-Readiness Training:		X	

			offered, etc.)
Eligibility of Services:	X		An individual is eligible if he/she meets the GAP guidelines of income eligibility or the PACE guidelines of low income, dislocated worker, unemployed or underemployed worker.
Outreach, Intake, Orientation and Referral:	X		Outreach – brochures, reaching out to community-based organizations, shelters, YWCA, etc. Referrals are made on the basis as need to WIOA partners, community-based organizations. Intake is done on each individual and orientation is based on the individual's needs or program.
Initial Assessment:	X		GAP/PACE are both assessed via NCRC
Labor Exchange Services:	X		Job seeking skills, resumes, LMI and connection directly with employers for placement.
Employment Statistics-Labor Market Information:	X		LMI is given to the individuals on an as-needed or requested basis. We work with WIOA if the individual is a joint referral or if they need further information on LMI and Employment statistics in the area. Also, if the individual is a student in one of Iowa Central's programs, they have access to our Career Services.
Eligible Provider Performance and Program Cost Information:	X		
Local Performance Information:		X	
Supportive Services Information:	X		Support services information, i.e. transportation fees, child care fees or housing fees are provided to individuals who are otherwise eligible for these programs.
Unemployment Compensation:		X	
Financial Aid Information:	X		Individuals are referred to our Financial Aid office to determine needs and eligibility for Pell or other incentives prior to becoming eligible for GAP or PACE funding
Follow-Up Services:	X		Individuals are following throughout their program or after an intake form is filled out to ensure that their needs are met, the programs they've entered are completed and to the point where they are employed in a new position or have been upskilled from their current position or just have remained in their current position for reporting to the State.
Comprehensive and Specialized Assessments:	X		Individualized for the person in the program of their study
Individual Employment Plan Development:	X		Discussed at intake time and throughout the duration of their time with the navigator or coordinator
Career Planning, Counseling:	X		On an as-needed basis
Workforce Preparation Activities:	X		On an as-needed basis
Short-term Prevocational Services:	X		On an as-needed basis
Internships and Work Experience:		X	
Financial Literacy:	X		On an as-needed basis
English Language Acquisition:	X		Referred to ESL program
Out of Area Job Search:	X		On an as-needed basis

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:	X		Individuals can take credit or non-credit programs in all career pathways allowable at Iowa Central.
On-the-Job Training (OJT):	X		On an individual basis.
Workplace and Cooperative Education:	X		All education services/programs provided are intended for the individual's needs to secure employment.
Training Programs Operated by the Private Sector:	X		Third party programs are available to individuals from services such as Education To Go, The Center for Legal Studies, and others as available.
Skills Upgrading and Retraining:	X		Programs are designed specifically for those needing to upskill or be retrained to go back into the job market.

Outreach, Intake, Orientation and Referral:	x		Outreach, intake for Ticket to Work program. Referral to additional partners when appropriate
Initial Assessment:		x	
Labor Exchange Services:		x	
Employment Statistics-Labor Market Information:		x	
Eligible Provider Performance and Program Cost Information:		x	
Local Performance Information:		x	
Supportive Services Information:		x	
Unemployment Compensation:		x	
Financial Aid Information:		x	
Follow-Up Services:		x	
Comprehensive and Specialized Assessments:		x	
Individual Employment Plan Development:			
Career Planning, Counseling:		x	
Workforce Preparation Activities:		x	
Short-term Prevocational Services:			
Internships and Work Experience:		x	
Financial Literacy:		x	
English Language Acquisition:		x	
Out of Area Job Search:		x	

TRAINING SERVICES	Yes	No	Brief Description
Occupational Skills Training:		x	
On-the-Job Training (OJT):		x	
Workplace and Cooperative Education:		x	
Training Programs Operated by the Private Sector:		x	
Skills Upgrading and Retraining:		x	
Entrepreneurial Training:		x	
Job-Readiness Training:		x	
Adult Education and Literacy (AEL) Programs:		x	
Customized Training:		x	
Incumbent Worker Training:		x	
Transitional Jobs:		x	

EMPLOYER SERVICES	Yes	No	Brief Description
Employer Needs Assessment:		x	
Job Posting:		x	
Applicant Pre-screening:		x	
Recruitment Assistance:		x	
Training Assistance:		x	
Labor Market Information:		x	
Employer Information and Referral:		x	
Rapid Response and Layoff Aversion:		x	

WHAT SUPPORTIVE SERVICES ARE AVAILABLE?

WIDA Title 1 Adult-DW ICCC	WIDA Title 1 Youth CFI	Title II Adult Ed & Literacy ICCC	Title III Wagner-Peyser IWD	IWD Webster City Satellite Office	Title IV Voc Rehab IDB	Title IV Voc Rehab IVRS	Career & Tech Ed ICCC	Older Americans Act AARP	Older Americans Act Exper. Works	Job Corps (Iowa Centers in Denison & Ottumwa)	Migrant Seasonal Farmworker Proteus	Veterans Services IWD	Promise Jobs	Trade Act IWD	Unemployment Compensation IWD	Comm Action UDMD	HUD FDHA	PACE-GAP ICCC	Goodwill of the Great Plains
X			X	X	X	X		X				X		X	X				
X			X	X	X	X	X		X			X		X	X				
				X	X	X		X	X										
X	X		X		X	X		X	X	X									
X			X		X	X	X		X										
X	X		X	X	X	X												X	
X	X		X	X	X	X	X									X		X	
X			X	X	X	X													
X			X	X	X	X									X				
X			X	X	X	X									X				

readiness, job seeking skills, and job keeping skills per the definition of Pre-vocational services in this MOU. However, in the field of Vocational Rehabilitation pre-vocational is a term used by IVRS, CRPs, and DHS to refer to services provided in a

ials with disabilities to learn the basic work habits: attendance, punctuality, work speed, etc. IVRS does not provide or pay for pre-vocational services in these settings and with this definition.