| **OUTREACH AND INTAKE** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| --- | --- | --- | --- | --- | --- |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  | 1 |  | 2 | 1 | 1 | 1 | 1 |  |  |  |  |  |
| **Examples:** **Fort Dodge – Share partner program material, monthly meetings sharing program updates and scheduling of activities, Use Google doc system for referrals. Improve sharing of benefit planning information. Utilize social media managing and sharing for outreach. Google docs for follow up. Training on disability and access to services. Newsletter topics. Cheat sheet for AT and IPAD Use. Ensure comfort level of staff with partner services.** |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |
| **ASSESSMENTS** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  |  |  | 1 | 1 | 1 |  | 1 |  |  |  |  |  |
| **Examples: Sioux City: Bring all assessments to core partner meetings – avoid duplication by creating a matrix. Better understand program requirements and changes in enrollments. Share results. Integrating into reference guide during morning meetings. – Create awareness on needs relates to assessments and improve knowledge of what programs use what assessments.** |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |
| **CAREER SERVICES** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  |  | 1 | 1 |  | 1 |  |  |  |  |  |  |  |
| **Examples: Ames: Email is sent with calendar and staff attend community coalition groups to inform other agencies of events.****Career services are generally provided by each agency independently, but opportunities for VR to partner with job candidates attending resume workshops, job search instruction instead of duplicating services.** **Marshalltown: Work Experiences, Reverse job fair, ECI, Veterans Event, Registered Apprenticeship, Disability Awareness, Limelight, Business****tours, Super Sector meeting, work shops. Opportunities: Youth Standing Comity, Co-locate services, more event collaboration for transition youth and adults, allowing all staff to attend event.****Late summer: IWD completing career services as they can, virtual job fair, virtual job clubs, IVRS virtual job club, IVRS business services virtual, IWD, IVRS and Title one will be co-located.****Carroll: Covid has limited many of our initiatives. We will move forward with more virtual options that will be discussed at monthly meetings. Co-location has ended Workforce will move to Denison in the next few months. A Flyer was developed that explained partner services and will need to be updated. Integration remains the goal. Geo Solutions, Google drives, evening services…** |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |
| **CASE MANAGEMENT** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  |  |  | 1 |  |  | 1 |  |  |  |  |  |  |
| **Examples:** **Dubuque/Decorah: \*Define and review case management practices. Co-partner training tow/times/year. Establish more often and be consistent in training get togethers. Purpose is to have improved understanding of mission/values and how services are delivered.** **\*Create a cross agency management practice by outlining key elements documenting key information and partner activities. Provide job shadow opportunities for agency partners to build relationships.****\*Assess the practices implemented need better understanding of what each other do prior to moving forward. Know each others communication styles****\*Enhance co-enrollments Improve coordination of service delivery, increase funding options available to participants – formal referral process developed. Numbers are monitored each month, joint staffing appointments scheduled with co-enrolled participants when possible. Intake meetings are opportunities. Importance of continuing communication when follow-ups are done, changes in file status, so everyone knows the status of the job candidate related to each program and service.** |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |
| **CAREER PATHWAYS** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  |  |  | 1 |  | 2 |  |  |  | 1 |  |  |  |
| **Examples: Cedar Rapids/Iowa City: Outcome is for staff to understand connection between sector needs and our services, youth services are tailored to connect youth with six main industry sectors in region 10. Identify who attends board meeting of local sector boards. Collaborative approach to benefits planning – SSA handoffs for those appropriate. Trying to create a communication process for sector board strategies across systems.**  |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |
| **BUSINESS ENGAGEMENT** | **ISOLATION** | **COMMUNICATION** | **COORDINATION** | **COLLABORATION** | **INTEGRATION** |
| **✓ Current Level of Integration** | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High | Low | Mid | High |
|  |  |  | 2 | 2 | 2 |  | 2 | 2 | 1 |  |  | 1 |  |  |
| **Examples: Burlington: Implementation of team to match job candidates with local business needs. Core team approach to respond to business needs and services. (Meet regularly, discuss agency events, job openings – revise meetings to prioritize and assist customers to gain employment. Increase outcomes, leverage agency resources, reduce duplication, serve as a viable community resource.** **55.3% employed****23.3% non responsive****15.8% still looking****2.6% mental health needs****2.6% other successful outcomes** |
| **Circle Priority Rating: Low = 1 Low/Medium = 2 Medium = 3 Medium/High = 4 High = 5** |
| **Ideas/Opportunities:** |
| **Questions/Concerns/Areas for Assistance?** |