

your parties of the Americanson center is

RWDB Report February 23, 2017

Title I Adult and DW

Business Closings

Please report any and all business closings to Chris Hannan or Dustin Brocka no matter the size. Below is a quick overview of recent business closings affecting Region 7:

- Sears Waterloo 18 affected workers
- CUNA Mutual Waverly up to 50 workers
- Ocwen Waterloo 9 affected workers
- Younkers Cedar Falls unknown affected workers

Dislocated Worker John Deere-NEG

- John Deere grant hard end date is March 31, 2017
- Enrollment Goal is 367 John Deere affected workers
- Total enrolled between Des Moines and Waterloo is 337

Trade Adjustment Assistance

Terex

- SEG ends December 31, 2017
- 52 total served. 50 required to be served

Ocwen

- SEG ended Mach 31, 2017
- Services have continued to be provided without state funding assistance
- Eight additional workers to be laid off in February 2018
- One additional worker to be laid off in March 2018
- Info session for soon to be affected workers to be held Tuesday, February 6, 2018
- 69 currently in school
- 68 have graduated from training
- 16 dropped from training
- 1 participant working on a new classroom training request
- 21 RTAA participants
- 199 total served

DEI/T2W

• The state of Iowa has DEI 6 which runs through March 30, 2019.



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- This quarter's outcomes totaled \$25,612.00.
- Region 7 has 108 tickets assigned as of February 1, 2018
- Sara Spieker resigned in January 2018. Kylie Murphy was hired as her replacement

Title I Youth/Young Adult Program

- 9 new enrollments in Young Adult Program; 7 of these enrollments were co-enrolled with PJ, DEI, GAP, or WIOA Title I Adult Program.
- 7 new OSY WEPs started
- 1 new Registered Apprenticeship
- 10 credentials earned
- 7 IST started; 6 completed IST successfully
- 3 new SEC started; but 4 actively participating students in HiSET or High School Completion

Title II Adult Education and Literacy

I-BEST/IET/IELCE

- WIOA includes mandate for IET (Integrated Education and Training). I-BEST (Integrated Basic Education and Skills Training) is a strong example of one way to provide IET. Hawkeye currently runs the only IET program in the state that follows the I-BEST model developed in Washington State.
- Fall semester I-BEST CNA: 100% of class passed the state CNA exam.
- Spring semester I-BEST CNC class is currently running. Partnerships with some local employers are in discussion phase.
- New IT I-BEST class is currently in development and scheduled for the first time fall semester 2018.
- New IELCE (<u>Integrated</u> English Literacy and Civics Education) programming was begun fall 2017. This new IET option at Hawkeye offers ELL students with appropriate English ability the opportunity to learn digital literacy skills in an integrated manner. 27 ELL students learned Word, Excel, PowerPoint and workplace transferable skills while also increasing their English language acquisition. These students earned the 30-hour Computer Basics Certificate offered by Hawkeye/IowaWorks, a Workplace technology: Desktop Applications (92 hours) certificate, and created a portfolio to take to interviews. All students took the NCRC exam with the following results:

NCRC Bronze – 14 students

NCRC Silver – 2 students

The same class is currently running spring semester; students are learning how to use Google applications.

ENGLISH LANGUAGE LEARNING (ELL) classes

- Spring semester began January 22, 2018.
- A majority of students enrolled in fall semester continued in classes this semester and an additional 143 new students enrolled. Registration in Hawkeye's ELL classes is at an all-time high of 623; as a point of comparison, 607 students were enrolled in 1998 at the height of the Bosnian resettlement.
- Registration for fall classes will be in July due to projected move to new building.



NEW PARTNERSHIP WITH MASTERBRAND (OMEGA) 2018

- MasterBrand and Hawkeye's AEL program have a new partnership and both parties signed a formal
 MOU outlining the agreement to provide onsite ELL classes for MasterBrand employees. Eligible
 employees receive work release time to attend class. Two Intermediate-level classes are running this
 semester (Feb 6-May 24) and additional classes will run fall semester. MasterBrand is paying the
 Hawkeye instructor; Hawkeye created the customized curriculum and provides oversight. PACE
 funding will cover the cost of some classroom materials and OSHA training. The goals of the
 partnership are:
 - ➤ Increase productivity of Masterbrand employees and reduce turnover
 - ➤ Increase and diversify MasterBrand workforce
 - ➤ Increase number of ELLs served by Hawkeye's ELL program
 - > Increase number of Cedar Valley residents who are proficient in English

This 16-week course supports Masterbrand's commitment to diversity and inclusion, while further establishing Hawkeye's ELL program as the recognized area leader in providing ELL services to adults.

HIGH SCHOOL COMPLETION (HSC) classes

- Spring semester started January 29, 2018.
- 195 students are enrolled this semester at the Metro Center, Waverly Center, and online.
- 17 students have completed a high school equivalency diploma so far this year.
- Annually 90% of students enter classes functioning at grade levels 0-8; 10% enter at grade levels 9-12.
- Registration for fall classes is on-going and will conclude in July due to projected move to new building.

HAWKEYE'S NEW ADULT LEARNING CENTER

• Construction is underway and on schedule at this time. Planned occupancy, **if construction remains on schedule**, is week of August 13, 2018.

Title III

- Extended Hours for IowaWORKS continues on Tuesdays and Thursdays from 7:30a-6p
- Kwik Star help open interviews in the IowaWORKS Center of Waterloo on Thursday, January 25th from 10 AM-4 PM. They held 65 interviews during that time and were moving forward with 17 people. They shared the last event that Kwik Star held they paid Indeed \$1500 to do the reminder emails and job postings. From that event they were able to hire 7 people so a return on investment of over \$200 a person. With the event Kwik Star held in the Waterloo office there were minimal cost for her to print her flyers and have in the store. Return on investment was much better at this event. They also complemented staff on being very helpful and friendly.
- 6 people attended the Registered Apprenticeship Intro Meeting on 1/18/18. Iowa Trowel Trades attended the event and spoke to the group. Overview of Registered Apprenticeship, how to find Registered Apprenticeships on the Future Ready Iowa website, and information shared about Iowa Trowel Trades openings and the Registered Apprenticeships that he is hiring for.



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- The Mayor of Waterloo reached out to Debra Hodges-Harmon about trying to connect with the Congolese community, there are about 500 individuals in our area, and help them find employment. We have a meeting set up for Feb 18 3p-4:30 at St. Paul Methodist Church in Waterloo. We were asked to assist because some of these individuals have a higher skill and what we can do to help them connect with the businesses and translate their experience to our culture. We have also extended invitations out to our core partners.
- Waterloo will be hosting a Future Ready Iowa Focus Group on Feb 21st 1p-3p. The participants will be:
 - > 3 4 individuals who are ages 19 24
 - ➤ 4 7 individuals who are ages 25 64
 - ➤ Black/African American individuals
 - individuals who have no post-secondary education or a limited amount

Debra Hodges-Harmon will be the point of contact for getting individuals signed up for the focus group

- In Oct of 2017 we collaborated with Iowa Legal Aid to host an Expungement clinic. Below are the finale results of the clinic.
 - > Clients served at or after Waterloo clinic: 36
 - > Expungements filed: 40
 - > Total expungements granted: 32
 - ➤ Simple misdemeanors: 18
 - > Serious misdemeanors: 7
 - > Aggravated misdemeanors: 3
 - > Felonies: 4
 - > Still pending: 1 (felony)
 - > Total expungements denied: 7
- Of the seven expungements that were denied, I am still arguing over three, including one that's on appeal to the Iowa Supreme Court. In addition, I have a hearing in March on a court debt case that we got from the clinic, and another potential court debt case that the Black Hawk clerk's office referred to us because of the clinic.
- The next Clinic will be held in Waterloo on March 29, 2018 @ Payne Church 1044 Mobile Street, registration for this project has been started.
- Registered Apprenticeship: 4 employers working on processes with a total of 12 positions becoming Registered Apprenticeship.

Title IV

Attachments Below