



South Central Iowa

Workforce Development Board

Innovate. Collaborate. Integrate

South Central Iowa Workforce Development Board Program Year 2020 Annual Report Narrative

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Executive Summary

During program year 2020, South Central Iowa Workforce Area continued with Workforce Innovation and Opportunity Act implementation, realignment, and compliance transformation process. The process for the local area and local workforce development board to restructure required several components including two former regional boards merging into the new local area board, appointing board members, competitive procurement of a service provider, development of bylaws, development of a memorandum of understanding, development of a local plan, and developing policies.

The economy was knocked to its knees by the recent public health crisis creating enormous financial hardship for businesses, workers, and families. Iowans watched essential workers carry an enormous load, at grave risk, and often for meager wages. This tragedy has given us all a deeper sense of community, an appreciation for the dignity of work, and a conviction that we must do better. South Central Iowa is committed to building an economy that allows all workers to share in the state's prosperity, to build a life with dignity, and support a family with security. Iowa workers are the backbone of the economy, and continued economic growth relies on a system that fosters constant adaptation and development.

While the Covid-19 pandemic displaced many Iowa workers and added additional strain to the transformation process, South Central Iowa Workforce Area collaborated with partners to meet these challenges with innovative solutions. South Central Iowa Workforce Area offices shifted quickly to focus on providing services safely which required providers to adapt methods for online and in-person service delivery to get Iowan's back to work. South Central Iowa Workforce Area is a rural area, and the population continues to shrink which exacerbates the barriers to getting employers the skilled workforce needed.

However, South Central Iowa Workforce Area has continued to convene partners and collaborate to meet the challenges facing our local workforce. We have focused on strengthening relationships with all our Workforce Innovation and Opportunity Act partners and developing relationships with other community partners. We know that together we are creating a workforce system that is accountable, transparent, providing businesses with skilled workers and Iowans with the resources needed to increase individual opportunities to pursue high-wage, in-demand industry careers.

Local Workforce Development Area System

South Central Iowa Workforce Area is comprised of the following fourteen counties: Appanoose, Davis, Hardin, Jefferson, Keokuk, Lucas, Mahaska, Marshall, Monroe, Poweshiek, Tama, Van Buren, Wapello, and Wayne. The local area has two American Job Centers, one in Marshalltown and one in Ottumwa.

Ottumwa IowaWORKS	
Center Manager Name	Michael Cockrum
Mailing Address	15260 Truman Street, Ottumwa, Iowa 52501
Operating Hours	M-T-TH-F 8:30 am - 4:30 pm, W- 9:00 am - 4:30 pm
Phone	641-684-5401
Email	OttumwaIowaWORKS@iwd.iowa.gov
Website	https://www.iowaworkforcedevelopment.gov/ottumwa

Marshalltown IowaWORKS	
Center Manager Name	Melanie Guilbeaux
Mailing Address	Southgate Plaza, 101 Iowa Ave W UNIT 200, Marshalltown, IA 50158
Operating Hours	M-T-TH-F 8:30 am - 4:30 pm, W- 9:00 am - 4:30 pm
Phone	641-754-1400
Email	MarshalltownIowaWORKS@iwd.iowa.gov
Website	https://www.iowaworkforcedevelopment.gov/marshalltown

South Central Iowa Workforce Area Mission, Vision, Goals

Vision

South Central Iowa Workforce Area envisions an Iowa where every business has access to a qualified, job-ready workforce and every Iowan has the skills needed to connect with meaningful employment and advance in a career.

Mission

South Central Iowa Workforce Area drives Iowa's economic growth by implementing an effective and efficient workforce system that delivers innovative, fully integrated, data-driven products and services that meet the needs of businesses and job seekers. We hold ourselves accountable to the system's goals and support high-impact outcomes.

Local Workforce Development Area Strategic Goals

Based on the reform principles in Workforce Innovation and Opportunity Act, the US Department of Labor, Employment and Training Administration has developed a vision for the impact of Local Workforce Development Boards in transforming and improving the workforce system and building a sustaining system for board excellence. Workforce Innovation and Opportunity Act establishes Local Workforce Development Boards which connect employers and job seekers together to strengthen the local economy. Workforce Innovation and Opportunity Act outlines four strategic roles that all local workforce development boards must play to ensure the system accomplishes its intended purpose. Each role has a set of tasks that when performed by the Local Workforce Development Board help to ensure the effective delivery of a workforce system aimed at meeting the needs of workers and businesses in the local area. The four roles include manager, convener, strategist, and optimizer.

Manager Role Objectives

The role of Manager requires the Board to effectively manage the funds, appropriately select or procure service providers including the one-stop operator and adhere to effective board practices. Within this role, there are three major objectives for the Board including managing funds, local contracts, and board procedures.

- Develop practices, policy, and procedure to effectively steward funds allocated to the local workforce development area.
- Involve board members in establishing strong management practices and controls for the proper expenditure of funds.
- Develop competitive procurement processes, policies, and procedures (Request for Proposal)
- Involve board members in establishing strong management practices and controls of the executed contracts, to ensure all expectations of the contractor are met.
- Establish an organizational structure that supports the board's strategic and operational goals.
- Establish committees that ensure board objectives are met, provides members an opportunity to engage in the work of the board, and offers spaced for detailed action steps to be discussed, managed, and assigned.

Convener Role Objectives

The role of Convener requires boards to build and nurture strong local partnerships with community organizations, including business, education, one-stop partners, and economic development. Implied in the Convener role is the premise that the Local Workforce Development Board is not the only entity responsible for building a world class workforce system. The board's power lies in being able to set the vision and convene the appropriate partners to broker a comprehensive set of solutions for business and job seekers. Within this role, there are four major objectives for the Board including developing: Memorandum of Understanding, Infrastructure Funding Agreement, Local Plan, and approving non-mandatory partners.

- Develop and execute a Memorandum of Understanding between the Local Workforce Development Board and the one-stop partners, with the agreement of the Chief Lead Elected Official, relating to the operation of the one-stop delivery system in the local area.

- Develop a Local Plan outlining how the Local Workforce Development Board will develop, align, and integrate innovative service delivery strategies across programs that lead to solutions for businesses and job seekers.
- Develop a financial plan to fund the services and operating costs of the one-stop delivery system.
- Assess each partner’s funding as it is essential for each partner to financially contribute to the foundation of an integrated service delivery system and necessary to develop and maintain high standards of service.
- Identify infrastructure costs for each partner program: non-personnel costs necessary to run the one-stop center:
 - Rent of facility
 - Utilities and maintenance
 - Equipment
 - Technology of facilitate access
- Develop relationships with organizations interested in being a partner in the one-stop delivery system who are not required by Workforce Innovation and Opportunity Act.
- Develop processes to ensure partner complies with the same requirements as the mandated partners and receive approved by the Local Workforce Development Board.

Strategist Role Objectives

The role of Strategist ensures that the work of the board is strategic, not aspirational. South Central Iowa Workforce Area will strategically plan for and implement regional talent pipelines, understanding the demand picture and responding through an integrated set of services that focus on the long-term success of students and job seekers. The board sets the agenda with a bigger picture of community success in mind and board is the local backbone of the workforce system, helping to create a collective vision, and coordinating organizations to implement it. Within this role, there are three major objectives for the Board including research and labor market analysis, designing the system, and system oversight and policy development.

- Conduct research and analysis of the labor market to understand the needs of business and industry in the local area.
- Develop and execute strategies and systems to ensure that the collection and examination data is ongoing, and accurately reflects the needs of small medium, and large businesses and includes analysis of strengths, weaknesses, and capacity of the workforce system to meet business needs.
- Develop relationships with the business community, as well as organizations such as Chambers of Commerce, and economic developers to understand the needs of the labor market.
- Develop and continuously review an operational design plan that meets the needs of the customer, individual, or business experiencing the One Stop Center including topics:
 - Number of IowaWORKS centers (comprehensive and satellite)
 - Ensure outreach and services are available to all rural areas
 - Partners located in or accessed through the centers

- Integrated services for all customers reflected in the Memorandum of Understanding and Infrastructure Funding Agreement
- Customer flow through the center
- Functional alignment of staff
- Develop sector partnerships
- Establish career pathways
- Set a vision that encompasses all partner programs within the system.
- Develop processes to ensure each partner is fulfilling its regulatory requirements, and all programs are working toward the same vision set forth by the Local Workforce Development Board.
- Develop unified business service plan.

Optimizer Role Objectives

The role of Optimizer empowers boards to continuously monitor performance and make policy or service adjustments to foster continuous improvement. Boards as Optimizers use data to examine macroeconomic trends, looking for patterns that will impact the workforce system and ensure quality outcomes. As an Optimizer, the Local Workforce Development Boards role is to determine appropriate additional measures that support success for the local area, including ways to position and attract additional investments into the workforce system and community. Within this role, there are three major objectives for the Board including One Stop Certification, Performance Measures, Leverage and Solicit Funding from Non-Federal Sources.

- Work with the state workforce development board and chief elected officials to establish objective criteria and procedures for Local Workforce Development Boards to use when certifying one-stop centers.
- Develop and establish performance metrics and make policy or service adjustments for continuous improvement.
- Identify areas where board can supplement public investment with commitments from industry, labor, public, and community partners to implement innovative ideas and strategies.
- Develop procedures and protocols to support the award of additional dollars.

Covid-19 Pandemic Response

During the COVID-19 Pandemic, many IowaWORKS team members transitioned to assisting customers with questions about unemployment insurance by phone and email, processing claims, assisting with implementation of CARES Act programs and other unemployment related projects. Other strategies were developed and implemented to meet with participants. South Central Iowa Workforce Area started utilizing electronic signature platforms to complete applications, used video conferencing software to meet with our participants, and offered virtual workshops. To continue to meet the needs of our businesses many virtual job fairs and numerous drive-through job fairs were hosted.

Industry Engagement

Sector Strategies

Sector Strategies During the COVID-19 Pandemic, many Title III team members transitioned to assist with the Unemployment Insurance response by responding to customer questions by phone and email, processing claims, and assisting with implementation of CARES Act programs. The Business Engagement Team continued to process job orders, assist employers setting up accounts in IowaWORKS.gov, and promoted two virtual hiring events and two drive through job fairs.

South Central Iowa currently has currently targeted four sector boards. Sectors include Advanced Manufacturing, Health Care, Construction, and Agriculture. Due to the pandemic, sector boards were not able to meet as frequently but normally meet twice per year.

Business Services & Employer Engagement

During program year 2020 the Integrated Business Engagement Team developed employer events that would be able to assist employers in promoting job openings while also promoting social distancing necessary due to the COVID-19 pandemic.

October 27th, 2020, the IowaWORKS Ottumwa American Job Center held its first Drive Through Job Fair. Employers were invited to provide 100 fliers about job openings, which were then put into bags provided by Indian Hills Community College and handed out to cars as they drove by the IowaWORKS Ottumwa center. The event was successful in handing out several bags and any bags remaining were distributed to customers who came to the center searching for employment. The center held a second Drive Through Job Fair on June 29th, 2021, and despite poor weather had more than sixty job seekers come out, many of whom came into the Center to meet with employers who came in person during the event.

May 27th, 2021, IowaWORKS Ottumwa piloted the first Virtual Reverse Job Fair held in Iowa. Twenty-nine job seekers were recruited from Title I, Iowa Vocational Rehabilitation Services, Ottumwa Job Corps Center, and through center promotion. Participants were provided a workshop prior to the event to talk about resume preparation prior to the event, how to deliver a quick pitch, and the technical expectations of using the Zoom program. Job seekers were requested to provide a resume and any other promotional material that they would like to distribute to the employers about themselves. The Job Fair was held on Zoom and each job seeker was provided their own breakout room. The twenty-five employers that signed up were then able to login to the zoom room's lobby and to select the breakout room of candidates they were interested in. Employers and job seekers both reported positive results, with multiple interviews and job offers being reported immediately after the event.

June 9th, 2021, the IowaWORKS Marshalltown American Job Center held an open-air job fair. Six area counties attended (Marshall, Tama, Poweshiek, Jasper, Story and Harding). 47 employers and over 100 job seekers. 1st 25 job seekers to register received a grab bag and 2 food trucks gave 5-dollar vouchers to the 1st 50 job seekers to engage with 10 employers.

June 16th, 2021, the IowaWORKS Marshalltown American Job Center held a joint virtual job with the Ottumwa IowaWORKS.

Program Highlights and Innovation

Title I

Title I establish Workforce Innovation Opportunity Act's (WIOA) state and local Workforce Development Boards and the one-stop career centers known as American Job Centers (AJCs), or IowaWORKS offices. Localities work through American Job Centers to provide career services to residents. Title I additionally specify how federal WIOA funds flow down to states and localities. Indian Hills Community College is the Title I service provider for the South Central Iowa Local Workforce Development Area.

- **26 Program:** A dropout recovery program for youth. Partnered with the Ottumwa Community School District to enroll youth who had dropped out of high school and enrolled in Title I to complete their High School Diploma through EdOptions Academy. We had our first enrollment graduate!
- **Realignment:** During this time, we merged two local areas, Ottumwa, and Marshalltown, going from ten counties to fourteen.
- **Partnership with Title IV in Marshalltown** to provide soft skills training virtually during a 6-week program for youth.
- **Virtual Transition Fairs:** Partnered with Title IV to provide Title I info to parents and youth transitioning from High School.
- **Virtual Mock Interviews:** Conducted mock interviews for Spark Tank and Indian Hills Community College Students- Provided multiple mock interviews to students via Zoom to help them prepare for interviews.

Title II

Administered by the US Department of Education, Title II programs serve individuals with barriers to employment, including immigrants, English-language learners, and low-income individuals. Title II funding supports adult literacy and basic skills training for employment and post-secondary education.

Indian Hills Community College

In summer 2021 Indian Hills Community College Adult Literacy, GAP Tuition Assistance & Pathways for Academic Career and Employment (PACE), Continuing Education, and Iowa Workforce Development worked with Department of Corrections and the Eighth Judicial District to pilot a short-term welding certificate programs with individuals at the Ottumwa Residential Correctional Facility or who were recently under court supervision. The program combined goal setting, self-efficacy, and financial literacy classes with welding training and OSHA 10.

Program Outcomes:

- 7 of 8 students completed the short-term welding certificate program
- 4 of 7 were recommended for American Welding Society testing by welding instructors
- 3 of 4 earned American Welding Society certification
- 3 of 7 began pursuing welding diploma program at Indian Hills Community College starting fall term
- 5 of 7 have been offered or are actively in hiring process of employment in welding field

Because the pilot was successful, additional Integrated Education Training program opportunities are being planned for Department of Corrections clients. In academic year 2022, we will offer four Integrated Education Training programs to this population through continued collaboration between Adult Education and Literacy, GAP Tuition Assistance, Iowa Workforce Development, and Indian Hills Community College Continuing Education.

Future Integrated Education Training Program Offerings	
Fall Term 2021	Production Specialist
Winter Term 2021	Short Term Welding
Spring Term 2022	Production Specialist
Summer Term 2022	Short Term Welding

Iowa Valley Community College

In the spring of 2021, Iowa Valley Adult Literacy collaborated with Workforce Innovation and Opportunity Act Title I and Iowa Valley Continuing Education and piloted a Health Support Professional course in a co-teaching model. We had 6 Adult Basic Education/English Second Language students participate. These students initially attended a pre-Health Support Professional course helped students develop their understanding of the concepts that would be taught in the Health Support Professional portion of the program (i.e., healthcare, basic math skills, vocabulary, communication skills and role-playing). The Health Support Professional course provided Certified Nurse Assistant Certificate plus three individual certificates of completion: Core, Personal Activities of Daily Living, and Health Monitoring and Maintenance.

- Half of the students passed the computer comprehensive test and the skills test.
- Two others passed their skills tests are getting one-on-one tutoring for their computer test and will soon test again.
- At least one student is working on continuing their healthcare education even further.
- Four of the students are continuing to attend English as Second Language or High School Equivalency Diploma classes while actively looking for a job in this field.

Iowa Valley Community College will be offering this course again in the spring and annually thereafter.

Rapid Response

During program year 2020 South Central Iowa Workforce Area assisted 4 businesses and 88 employees with Rapid Response activities, including employer meetings and worker information meetings.

- FoodChain ID
- Whink
- JCPenney
- R.S. Stover

Registered Apprenticeship

South Central Iowa Registered one employer during program year 2020. Day's Heating and Air became a Registered Apprenticeship Sponsor for Heating Ventilation Air Conditioning (HVAC) and hired a Title I participant into the Registered Apprenticeship position.

Offender Re-entry

South Central Iowa Workforce Area has one certified Offender Workforce Development Specialist that has been trained to assist individuals with criminal backgrounds re-enter employment. Title I, Title II, GAP Tuition Assistance /Pathways for Academic Careers and Employment (PACE), TRIO Programs (Upward Bound, Talent Search, Student Support Services), and Indian Hills Community College Continuing Education and Workforce Solutions partnered with 8th Judicial District to provide training to Ex-Offenders. Eight individuals were enrolled into an eight-week welding certificate program. They also received training using the Journey's Curriculum. Seven of the eight individuals completed the program, two are furthering their education in welding, and four of the six are now employed.

Serving Job Seekers with Disabilities

Vocational Rehabilitation is co-located in the Marshalltown and Ottumwa IowaWORKS Centers. Staff participate in the integrated business service team, core partner meetings, and are involved with integrated outreach to businesses and communities. Strong partnership amongst all partners is evidence in the success of job seekers with disabilities being served the South Central Iowa Workforce Area IowaWORKS Centers.

Veteran Services

Veteran career planners are in both Marshalltown and Ottumwa and funded through the Jobs for Veterans State Grant. Veteran Career planners serve disabled veterans through the Disabled Veteran Outreach Program and promote Home Base Iowa. Currently 6 counties within South Central Iowa are Home Base Iowa programs.

Implementation of Priority Service

During the Pandemic response, the Veteran Career Planner serving the Ottumwa and Marshalltown American Job Centers reached out to Veterans actively utilizing the IowaWORKS system to promote IowaWORKS services and to offer those services virtually if necessary. Services have been offered and available through phone, email, virtual meeting networks, or messaging services when in-person appointments were not possible.

Participant Success Stories

Abby

Abby came to IowaWORKS in Ottumwa after her department was eliminated and she found herself out of work. Abby said, "It was devastating. I'd worked closely with nurses throughout my career and always admired them but wasn't sure how I could possibly afford to return to school and get my Registered Nurse degree." Since she qualified for Title I service at IowaWORKS, there was funding available to help her pursue her dream career. Abby started working with Stephanie Bard as her Title I Career Planner and she decided that there was no better time than the present to challenge herself to a new career in nursing. Although time was running short before the winter enrollment deadline, Abby quickly and successfully earned her nurse aide certification, a prerequisite of the nursing program at Indian Hills Community College.

In November of 2018 she enrolled in the nursing program and has been pushing herself and striving for success ever since. She attained her Licensed Practical Nurse credential and went on to get her Associates degree in Nursing and her Registered Nursing license. According to Abby, "The nursing program is incredibly difficult and stressful. I would have had to choose between working enough to meet my financial obligations or doing well in school. Instead, thanks to Stephanie and IowaWORKS, I have been able to focus on my education and thrive. I'm so excited for this new chapter of my life and I appreciate the support that I've received from this program more than I can say." Upon graduation, Abby was offered a rare opportunity to be a surgical nurse and is loving her work and the people she gets to encounter. Abby is one of many examples of how persistence, hard work, extreme dedication, and a little support from the right people (at IowaWORKS, of course) can put you on the right path to a new and promising career.

Chris

Chris, while incarcerated procured a job with PDM independently. Not satisfied with the offer, he continued to look for other positions. IowaWORKS assisted Chris with applying for the Union Pacific Railroad and proctoring a lengthy online test. After submitting the test, he was scheduled for a virtual interview. Again, the IowaWORKS team jumped into action and assisted Chris with finding appropriate interview attire. Chris completed the test and received a job offer within 15 minutes. Staff supported Chris with the logistics required for him to successfully transition to work as he had 48 hours to accept the offer and 6 days from accepting the offer to complete a physical, in a town an hour away. Chris started his job working for the Union Pacific Railroad in Boone Iowa in July 2021.

Jim

Jim was let go from his previous business due to a minor safety infraction, despite having no prior disciplinary marks. He felt that he was a victim of ageism and was not sure that he would be able to overcome these biases. During the OBA, Veteran Career Planner Rich Kennedy noticed that Jim was extensively trained in electrical engineering and had a plethora of experience in industrial maintenance. Upon hearing this, Rich was able to instill a little confidence in his marketability. Jim still felt his age was going to be a hurdle that would be difficult to overcome. Rich and Jim worked quickly to tailor his resume to accentuate his skills and sent it out to multiple employers that have expressed a need for his skill set. Rich was able to reach out to employers with his resume that did not currently have any positions available and secured interviews.

Jim went out on the interviews and came back to the Center daily to indicate that the interviews had not gone well. Rich decided to mock interview Jim again and noticed that his answers were presuming ageism. After coaching and guidance it was decided that it would be best to harness his experience and approach the next interviews using his experience as an asset by framing himself as a mentor/trainer. That approach was very successful. 3M, Hormel, Corteva and Pioneer all gave him a job offer within the same week. Once Jim portrayed himself as someone who could assist the younger crowd with their professional development, companies were eager to bring him on. Jim chose Hormel as he said, "I feel a sense of loyalty to them." Jim felt this was because when he interviewed, they told him that they only have 16 positions available with all 16 currently filled. Hormel was so impressed with his testing scores; they created a position just for him. Jim started in March of 2020 as a "Lead Mechanic" earning \$24.00 per hour starting out with full benefits.

Annual Performance Analysis

Local Workforce Development Area

Effective workforce development is essential to keeping Iowa strong and providing individuals with the opportunity to achieve a sustainable livelihood and ensure employers have the skilled workers they need. Despite the challenges the pandemic faced the local area with, the board and staff at IowaWORKS continued to provide support to the community. South Central Iowa Local Workforce Development Area is a new local area and has limited historical outcome data through program year 2021.

South Central Iowa Service Delivery Report Program Year 2020				
American Job Center	Individuals Served	Total services to Individuals	Employers Served	Total Services to Employers
Marshalltown	851	5807	145	432
Ottumwa	1,193	17,007	107	740
South Central Iowa Totals	2044	22,814	252	1,172

Individual Reason for Visit to American Job Center								
Reason Type	Marshalltown				Ottumwa			
	Individual	%	Veterans	%	Individual	%	Veterans	%
Find a Job	288	36.92%	5	0.64%	179	35.10%	3	0.59%
I am here to see a specific staff member	31	3.97%	0	0.00%	20	3.92%	1	0.20%
File UI Claim or Questions	232	29.74%	3	0.38%	210	41.18%	1	0.20%
RESEA Appointment	6	0.77%	0	0.00%	1	0.20%	0	0.00%
Unsure / Other	59	7.07%	0	0.00%	21	4.12%	1	0.20%
File Temporary Unemployment Claim	170	19.13%	7	0.90%	98	19.22%	2	0.39%
Hiring Event	16	2.00%	0	0.00%	2	0.39%	0	0.00%
AJC Workshops	3	0.38%	0	0.00%	5	0.98%	0	0.00%
Totals	780	100%	15	1.92%	510	100%	8	1.57%

Title I

Title I served 219 individuals during program year 2020 and 86 of those exited the program.

Title I Adult Program Year 2020 Performance

Employment 2nd Qtr.		Employment 4th Qtr.		Median Earnings 2nd Qtr. after Exit		Credential Attainment Rate		Measurable Skills Gain	
Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate
100.0%	72%	n/a	70%	\$8,842	\$5,400	n/a	67%	55.9%	44.0%

Title I Dislocated Worker Program Year 2020 Performance

Employment 2nd Qtr.		Employment 4th Qtr.		Median Earnings 2nd Qtr. after Exit		Credential Attainment Rate		Measurable Skills Gain	
Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate
100.0%	85.0%	n/a	83.0%	\$4,399	\$8,400	n/a	68.0%	62.5%	30.0%

Title I Youth Program Year 2020 Performance

Placement in Empl., Educ., or Training Rate 2nd		Placement in Empl., Educ., or Training Rate 4th		Median Earnings 2nd Qtr. after Exit		Credential Attainment Rate		Measurable Skills Gain	
Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate
100.0%	73.0%	100.0%	72.0%	\$5,316	\$3,600	100.0%	59%	61.4%	41.0%

Title II

Title II served 499 individuals during program year 2020 and 71 of those exited the program.

Title III

Title III integrates the federal Employment Services into Workforce Innovation Opportunity Act's one-stop delivery systems. Administered by the US Department of Labor Employment and Training Administration. Employment services within American Job Centers offer residents job search assistance, career placement, and reemployment support for Unemployment Insurance claimants.

Title III Wager-Peyser Program Year 2020 Performance					
Employment 2nd Qtr.		Employment 4th Qtr.		Median Earnings 2nd Qtr. after Exit	
Actual	State Negotiated Rate	Actual	State Negotiated Rate	Actual	State Negotiated Rate
60.0%	72%	20.0%	69%	\$4,366	\$6,000

Title III Wagner-Peyser Enrollments Program Year 2020			
Program	Marshalltown	Ottumwa	Total
Jobs for Veteran State Grants	10	22	32
Migrant and Seasonal Farm Workers	6	2	8
Wagner-Peyser	851	1,193	2,044
South Central Iowa Totals	867	1,217	2,084

Title IV

Title IV defines how US Department of Education funding is allotted to states. Title IV also authorizes federal funding for vocational rehabilitation services, with a special focus on improving economic prospects and independent living opportunities for individuals with disabilities. Services may include career coaching, interpreter assistance, and funding for books and tuition.

Title IV- Vocation Rehabilitation Program Year 2020 Performance		
Metric	South Central Iowa	State
Successful Closures	107	1,718
Average Hourly Wages:	\$13.23	N/A
Average Hours Worked per Week:	27	N/A
Self-Employment Closure	5	47
Potentially Eligible Students	491	7,504
Students with Disabilities being Served	243	5,417
Veteran's being Closed, Rehabilitated	1	30